

**DEPARTMENT OF WATER AND SANITATION****NO. 3137****10 March 2023****NOTICE TO UPDATE WATER USE INFORMATION IN TERMS OF****NATIONAL WATER ACT, 1998 (ACT NO 36 OF 1998)**

In terms of Regulation 11 of the water use registration regulations published under Government Notice R1352 in Government Gazette 20606 of 12 November 1999, the registered water user must within one month of any change in the water use reflected in any registration certificate, report that change to the responsible authority.

I, Senzo Mchunu, the Minister of Water and Sanitation hereby in my capacity as a responsible authority instruct the water user in writing to submit an application for an amendment or to submit a new application for registration for amendment within 90 days.

**1. AMENDMENT TO THE REGISTRATION OF WATER USE**

For the purpose of this notice, an amendment to the registration information as reflected on registration certificate refers to formal or official change made to information on the registration certificate. This includes the replacement of outdated contact details (postal and physical address, email address, telephone, cellphone number or fax numbers); provision of updated information on new property owners upon buying of property or change in customer name (water user name) including transformation of the Irrigation Boards or Government Water Scheme into Water User Association; renewal information of passport holders; updating or corrections on Value Added Tax (VAT) and business registration information.

**2. WATER USE**

As set out in section 21 of the Act, the following water users should send an application for amendment of the registration of water use information as set out in 1 above.

- taking water from a water resource (Section 21(a) of National Water Act, 1998).
- storing water (Section 21(b) of National Water Act, 1998).
- engaging in a stream flow reduction activity contemplated in section 36 (Section 21(d) of National Water Act, 1998).

**3. ONLY OFFICIAL FORMS MAY BE USED**

3.1 Only DW811 and/or DW812 official forms obtainable from the Department may be used in terms of this notice. The forms are obtainable from the website:

<https://www.dws.gov.za/Projects/WARMS/Registration/registration1.aspx> or from the following offices:

3.2 Only official registration forms may be used for the registrations that are available on the <http://https://www.dws.gov.za/Projects/WARMS/Registration/registration1.aspx> or from the following Regional Offices:

<p>Head Office 185 Francis Baard Street, Sedibeng Building, Pretoria, 0001 Private Bag X313, Pretoria, 0001 Call Centre Toll Free Line: 0800 200 200 Email address: <a href="mailto:WarmEnquiries@dws.gov.za">WarmEnquiries@dws.gov.za</a></p>	<p>Free State Sanlam Plaza, 2ND Floor c/o Maitland and East Burger Streets PO Box 528, BLOEMFONTEIN 9300 Tel: 051 405 9000 Email address: <a href="mailto:WARMSFreeState@dws.gov.za">WARMSFreeState@dws.gov.za</a></p>
<p>Eastern Cape 2 Hargreave Avenue Private Bag X7485 KING WILLIAM'S TOWN 5600 Tel: 043-604 5400 Email address: <a href="mailto:WARMSECAPE@dws.gov.za">WARMSECAPE@dws.gov.za</a></p>	<p>Northern Cape Department of Public Works Building c/o Knight and Stead Streets Private Bag X61 01 KIMBERLY 8800 Tel: 053-830 8800 Fax: 053 -831 5682WARMS E-mail Address: <a href="mailto:warmslowervaal@dws.gov.za">warmslowervaal@dws.gov.za</a> <a href="mailto:WARMSORANGE@dws.gov.za">WARMSORANGE@dws.gov.za</a></p>
<p>Gauteng Sanlam Plaza East 285 Schoeman Street Private Bag X995 PRETORIA 0001 Tel: 012-392 -1200 Fax: 012 -392 13041 <a href="mailto:WARMSSGP@dws.gov.za">WARMSSGP@dws.gov.za</a></p>	<p>North West Motswedi House, 1 ST Floor Dr. James Moroka Drive Private Bag X5 MMABATHO 2735 Tel: 018-384 3270/6 Email address: <a href="mailto:WarmNW@dws.gov.za">WarmNW@dws.gov.za</a></p>
<p>KwaZulu-Natal Southern Life Building, 9TH Floor 88 Field Street PO Box 1018 DURBAN 4000 Tel: 031-336 2700 email Address <a href="mailto:WARMSEnquiries-KZN@dws.gov.za">WARMSEnquiries-KZN@dws.gov.za</a></p>	<p>Western Cape De Goede Hoop Park 17 Strand Street Private Bag X16 Sanlamhof BELLVILLE 7532 Tel: 021-950 7100 Fax: 021 -946 3666 Email Address: <a href="mailto:WARMSSWCAPE@dws.gov.za">WARMSSWCAPE@dws.gov.za</a></p>

<p>Mpumalanga Prorom Building. 5th Floor c/o Paul Kruger and Brown Streets Private Bag X 11259 Nelspruit 1200 Tel: 013-759 7300 email address <a href="mailto:WARMSMPUMALANGA@dws.gov.za">WARMSMPUMALANGA@dws.gov.za</a></p>	<p>Breede-Gouritz Catchment Management Agency Tel: (023) 346 8000 Fax: (023) 347 2012 Breede-Gouritz 51 Baring Street Worcester 6850 E-mail: <a href="mailto:WARMS_Queries@breedegouritzcma.co.za">WARMS_Queries@breedegouritzcma.co.za</a></p>
<p>Inkomati-Usuthu Catchment Management Agency WARMS Enquiries: Fanie Cilliers Tel: +27 13 753 9000 Fax: +27 13 753 2786 8th floor, Maxsa Building 13 Streak Street Nelspruit 1200 email address <a href="mailto:Warmsenquiries@dws.gov.za">Warmsenquiries@dws.gov.za</a></p>	<p>Limpopo Azmo Place 49 Joubert Street Private Bag X9506 POLOKWANE 0700 Tel: 015-290 1200 eMail Address: <a href="mailto:WARMSLMP@dws.gov.za">WARMSLMP@dws.gov.za</a></p>

4.2 Application forms can also be collected and submitted at the following Department of Water and Sanitation Dam or Area offices:

Office Name	Province	Physical Address
Usutu River Area Office	Mpumalanga & Kwa Zulu Natal	Jericho Dam Amsterdam 2375
Usutu-Vaal Area Office	Mpumalanga & Kwa Zulu Natal	Grootdraai Dam on R39 On road to Ermelo from Standerton Standerton 2430
Tugela-Vaal Area Office	Kwa Zulu Natal and Free State	1 Kierpersol Avenue Jagersrust Bergville 3350
Orange-Vaal	Free State, Northern Cape, Eastern Cape, North West	Cnr Charlotte Maxeke & East Burger Str. Bloem Plaza Bloemfontein 9300
Gariep Dam Scheme Office	Free State, Northern Cape, Eastern Cape	1 Damwall Road Gariep Dam 9922

Vanderkloof Dam Scheme Office	Free State, Northern Cape	1420 Protea Street Vanderkloof 8771
Vaal Dam Area Office	Free State, Gauteng, North West, Mpumalanga	Plot 1 Mackenzie Street Deneysville 1932
Potchefstroom Scheme Office	North West	126 Chris Hani Drive, Potchefstroom 2520
Hartbeespoort Area Office	North West	Department of Water and Sanitation 1 karp Street  Damdoryn  Hartbeespoort
Groblersdal Area Office	Mpumalanga and Limpopo	Department of Water and Sanitation R25 to Bronkhorstspruit Aquaville Groblersdal 0470
Tzaneen Area Office	Mpumalanga and Limpopo	Department of Water and Sanitation Infrastructure Management, Voortrekker Street, Tzaneen Dam, Tzaneen 0850 E-mail: WARMS-Enquiries_TZN@dws.gov.za

3.3 Completed application forms must be submitted to the relevant Offices at the address mentioned above or can be email to [Register@dws.gov.za](mailto:Register@dws.gov.za)

#### 4. EXCLUSIONS

The following water uses (water users) are exempted from registration:

- (a) A water user who falls under the area of operation of the water management institution water user association or irrigation boards or government water scheme. These water users should submit their application directly to their water management institution.
- (b) Schedule 1 water users

#### 5. COST OF REGISTERING A WATER USE

5.1 No charge will be made for an application of amendment of water use, if the completed registration form is submitted within the period contemplated in this notice.

5.2 A late registration fee equivalent to the amount of water use charge outstanding at the date of registration will be charged on water users who will failed to comply with this notice or previous notices.

**6. PERIOD OF REGISTRATION**

6.1 Submission of registration information shall commence once the notice is published and will be for 90 days.

**7. FAILURE TO REGISTER A WATER USE**

Any person who fails to comply with this notice will be quilt of an offence

Mr. Senzo Mchunu, MP

Department: Minister of Water and Sanitation

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