



## water & sanitation

Department:  
Water and Sanitation  
REPUBLIC OF SOUTH AFRICA

Directorate: Supply Chain Management Tender Office: Zwamadaka Building  
Private Bag x 313, Pretoria, 0002 Tel 012 336 8988/8670, Fax 012 336 7359 Web: [www.dws.gov.za](http://www.dws.gov.za)

Enquiries: Conory Mgwena Tel: 012 336 8578 Email: MgwenaC@dws.gov.za  
Ref: W11326

---

### **BID NO AND DESCRIPTION: W11326: RENDERING OF PRIVATE SECURITY SERVICE TO THE DEPARTMENT OF WATER AND SANITATION NATIONALLY FOR A PERIOD OF 36 MONTHS: MAIN ACCOUNT AND WATER TRADING ACCOUNT**

#### **Questions raised by prospective bidders and the answers**

- 1. Please could you advise where an electronic copy of the security services tender could be found to download? There is nothing on the Gov. ePortal or DWS website?**
  - ✓ The bid document can be downloaded on the Department of Water and Sanitation Website, National Treasury etender portal and can be collected at 157 Francis Baard Street Dept. of Water and Sanitation, Tender Office at Zwamadaka Building
  
- 2. The attached refers. Kindly advice as reflected on page 68, point 8 of the bid if Western Cape, Elandrift Dam is armed or unarmed?**
  - ✓ Kindly note that is all Grade C 1x Armed and 3 unarmed.
  
- 3. Please refer to the attached document which is a page 63 from the Pricing Schedule which ends on page 83, please note that the Pricing column for Year 1 is missing on all the pages. Kindly send the amended pages?**
  - ✓ Please take note that the amended and updated bid document is uploaded on the Departmental Website, National Treasury etender portal and can be collected at 157 Francis Baard Street Dept. of Water and Sanitation, Tender Office at Zwamadaka Building
  
- 4. Please kindly be informed to double check your tender document BID NO: W11326 from page 63 to 83 there is no space for pricing year 1?**
  - ✓ Please take note that the revised and updated bid document is uploaded on the Departmental Website, National Treasury etender portal and can be collected at 157 Francis Baard Street Dept. of Water and Sanitation, Tender Office at Zwamadaka Building
  
- 5. Can you assist with the tender forms for the Department of water and sanitization as we cannot download it from the site?**
  - ✓ The bid document can be downloaded on the Departmental Website, National Treasury etender portal and can be collected at 157 Francis Baard Street Dept. of Water and Sanitation, Tender Office at Zwamadaka Building

- 6. Your tender documents specify that the requirements are Level 2 BEE as well as EME or QSE. Eagle Eye is currently and Level 2 BEE, but we are a Generic, not EME or QSE. Can we enter into a JV or Subcontract with an EME or QSE company for this Bid?**
- ✓ Please take note that no matter if you form a Joint Venture or not, all bidding companies must comply with the Pre-qualification requirements. This means that if either one of the companies in a JV doesn't comply to the requirement of being a Level 1 or 2 BBBEE status level and is not either an EME or QSE then there said bidder won't be eligible to bid for this bid or their bid will be disqualified.
  - ✓ Kindly note that JV is accepted for Security not Subcontract, however all the companies should meet the requirements.
- 7. Please advise how I can access this tender document on National Treasury, because I cannot seem to find it?**
- ✓ Please note that the bid document is available on the Departmental Website, National Treasury etender portal and can be collected at 157 Francis Baard Street Dept. of Water and Sanitation, Tender Office at Zwamadaka Building
- 8. Can I only tender for 1 province or must I do for all?**
- ✓ You can bid for one province only or for all of them. Bidders should take note that this Bid will be awarded to one or more companies per Province as specified in the schedule of deployment in the bid.
- 9. Would the Department of Water and Sanitation accept the pricing schedule on our Excel spreadsheet or does it have to be submitted onto the pricing schedule on the bid document?**
- ✓ It is imperative or a must that the pricing schedule in the bid document is completed in full for the provinces one wants to bid for. But a bidder is allowed to include their additional pricing schedule on Excel spreadsheet.
  - ✓ What is import is to complete the pricing schedule in the bid document.
- 10. Pricing schedule – refer to pages 63, 64, 68 the document does not specify if these are armed or unarmed security officers?**
- ✓ Page 63, point 2 Hoedspruit Liverpool Weir 1X armed and 3x unarmed.
  - ✓ Pages 64, Limpopo (WTE) from point 1 to 10 Colum of Grade D are all unarmed.
  - ✓ Page 66, point 8 Guarding Services at Central District/Capricorn and Sites 2 X unarmed Monday to Friday day shift only no posting weekends and public Holidays
  - ✓ Page 68, point 8 of the bid if Western Cape, Elandrift Dam is 1X armed and 3x unarmed.
- 11. Please advise in the quantity of CV's we are required to submit with the bid document?**
- ✓ You submit these that you have.
- 12. Do we quote for every site Monday-Sunday and are all dayshift and nightshift guards?**
- ✓ Yes the posting is Monday to Sunday including Public Holidays, day and night
- 13. Refer to page 63 e.g.: Construction North: Jane Furse Nkadimeng dam refurbishment Grade B – is it dayshift, nightshift (12 hour shift) or do you require 1 dayshift and 1 nightshift?**

✓ Yes is one day and one night

**14. Please explain CV's with training profile of personnel (Is it the training the staff has received previously, which are part of their CV's). Do we only attach training certificates?**

✓ Attach the copy of training certificates as well.

**15. Can we attach our training attendance registers and a letter from the training provider for the training that was conducted?**

✓ No need to attach them

**16. Please advise on the frequency of the site meetings required by the Department of Water and Sanitation?**

✓ Meeting required on monthly basis

**17. Please refer to Page 12, kindly advice on training plan explaining specific target areas and intended audience?**

✓ It refers to the training plan that you will be conducting for your Security Officers

**18. My security company doesn't have car at the moment we lease cars for the operations I do. So my question is that can I apply for the Tender with lease agreement letter?**

✓ The lease agreement letter with validity period for that lease should be attached.

**19. I wanted to check the above tender - IF not having firearms is a disqualifying criterion?**

✓ As per the Bid Document on 3.2 Documents to be attached by the bidder it state clearly on point (I) Copy of Firearms Licenses. That means if you bid on areas where it state armed guards, you should be able attach firearm licenses that you have.