



water & sanitation

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Water and Sanitation
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Ref: 4/8/3/4/1/W 11389

QUESTIONS AND ANSWERS FOR W 11389

W 11389: APPOINTMENT OF A SERVICE PROVIDER FOR CLEANING SERVICES FOR A PERIOD OF THIRTY SIX (36) MONTHS FOR THE DEPARTMENT OF WATER AND SANITATION: HEAD OFFICE BUILDINGS, RBIG AND GAUTENG REGIONAL OFFICE

Question 1

Kindly advise how many of the 333 toilets would be females

Answer 1

300 SHE bins in total

Question 2

Please confirm if the 50 bins for covid waste would be a monthly average or a total 36 month average.

Answer 2

The 50 Medical Bins will be for the contract term.

Question 3

The required baby oil I'm assuming would be available to staff as a skin treatment. Please advise if bottles of 500ml would suffice or if an onsite dispenser/s is required. Kindly provide a monthly estimate.

Answer 3

The baby oil is to treat the aluminium plates of the inside of the lift. DWS have 14 lifts.

Question 4

Page 6 on the document pricing we see toilet papers, hands soap, baby oil etc.

Answer 4

Toilet rolls 200/ month

Hand soap 265 liters

The baby oil is used inside the lifts to protect the aluminum covers. We have 14 lifts

Description	monthly	quantity
Toilet paper	monthly	200
Hands soap	monthly	265 litres
Baby oil	monthly	10 litres
Dish washers	monthly	425 litres
Handy Andy	monthly	425 litres
Bleach	monthly	425 litres
sanitizers	monthly	250 litres

Question 5

We are having a challenge in quoting hand paper towels, liquid hand soap, etc not knowing the quantity of equipment's installed on all the buildings.

And also about the SHE BINS services as it is not clear on the specification as the SHE BINS only required on female toilets while we have a total number of toilets where it doesn't help as it does not specify total number of female toilets.

Answer 5

SHE bins: 300

Hand soap: 265 litres average

Toilet Paper: 200 rolls average

Question 6

Please advice on Pages 8 11 & 14 - Schedules 1, 2 & 3 (Price Structure), how many cleaners are on day shift and night shift, as it's not specified on number of cleaners per site on Page 47.

Answer 6

The night shift cleaners are 10 plus one supervisor

Question 7

We would like to know if an e compliance certificate/ UIF tender letter valid for this tender under mandatory documents?..... the reason being that UIF is currently not availing people to enter the building for further clarity and another question is that what if the company has no employees as of yet? Can we still tender because it is impossible to obtain a UIF number without employees.

Answer 7

Department of Labour will still issue a company a letter of Good Standing if there are no employees. This mean that your will start to contribute if you are the successful company.

Question 8

We would like to enquire in relation to the this tender: BID NUMBER W 11389, my question is that, is it a disqualifying criterion if a tenderer does not have a company stamp as required on the first page?

Answer 8

No, you won't be disqualified if you don't have a company stamp. Just go to the Mandatory requirements in the specifications, those are the only disqualifications factors.

Question 9

Please can you assist with the following information with regards to the above mentioned tender:

1. Working hours for cleaners;
2. Quantity for the following;
3. Toilet Paper
4. Hand Paper Towel
5. Liquid Hand Soap
6. Baby Oil
7. Dishwashing Liquid Soap
8. Handy Andy
9. Bleach

Answer 9

The working hours are 05:30 to 15:00

Toilet paper was calculated at 200 rolls per month

Question 10

Mandatory requirements No.4 - requests we submit salary rate of employees per hour as per sectoral determination for cleaning industry. How do we as bidders proof the latter as a mandatory returnable, do we attach a letter of undertaking on our letterhead confirming conformance to sectoral determination?

Answer 10

You confirm on a letter head your compliance.

Question 11

Mandatory requirements No.5 - requests we submit a copy of waste/ medical waste management certificate. Will it be acceptable if we submit proof of registration with a registered landfill and also attach for the requirement a letter from GDARD certifying that we are indeed allowed to transport and handle hazardous waste?

Answer 11

The certificate will be in order

Question 12

Functional compliance No.4.1 - suggests we submit a list of chemicals used with proof they are eco friendly. On this requirement, can we list those on our letterhead accompanied by MSDS obtained from the manufacturer?

Answer 12

The statement is correct and acceptable.

Question 13

Functional compliance No.4.2 - suggests that all electronically operated equipment should have SABS endorsement. Please advise how we prove SABS endorsement to your satisfaction

Answer 13

You confirm on a letter head that you comply.