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Ref: WP11382

BID NO AND DESCRIPTION: WP11382: APPOINTMENT OF A PROFESSIONAL SERVICE PROVIDER TO PROVIDE SCIENTIFIC AND TECHNICAL SUPPORT FOR THE ANNUAL ASSESSMENT OF WATER LOSSES IN THE 8 LARGE WATER SUPPLY SYSTEMS AND STATE OF WATER LOSSES AND NON-REVENUE WATER IN SOUTH AFRICA

Questions raised by prospective bidders and the answers

1. My company is very interested in submitted a tender for the bid WP11382 – however the current COVID wave has affected us adversely. Is it possible for an extension of time for this tender? It would be greatly appreciated.
 - The Department is not in a position to extend this tender due to its commitments or annual targets.
2. As per the bid document WP11382 on Page 10 (under the Terms of Reference) it states under Phase 3 for Mandatory Compliance that professionals have to be registered with ECSA and SACNASP. Our bid will have all candidates that are registered as Professionals with ECSA hence we can only comply with the first requirement?

Please could you furnish us with the reasons as to why then we also have to be registered with SACNASP? We feel this prejudices many bidders from tendering on this work even though we have the necessary qualifications and adequate experience. This work are mainly done by Civil Engineers/Technicians in the past and after speaking to SACNASP they inform us that civil engineers cannot qualify unless they have a PhD. Additionally, to get the registration approved by SACNASP takes approximately 2 months hence we shall miss the submission date for this tender. Could we send rather proof of payment for registration to SACNASP and still be eligible to tender and be able to pass the second part of your Mandatory requirement?

- The nature of work requires both ECSA and SACNASP registered professionals. Furthermore, please note that this is a mandatory requirement of this bid and the bidders need to comply as failure to do so, they will be disqualified and not be evaluated for further evaluation.
3. Please note, we wishes to seek clarity with regards to the functionality requirements – Experience of key personnel and we noted that the experience of the key personnel and not the company will be evaluated – however it is indicated that a list of client references including a project certificate or Testimonial is required. Typically completion certificates and Testimonials will be issued in the name of the company and not to particular persons. Will testimonials in the company's name, but were an individual formed part of the project team, be accepted?
 - Certificates of completion and Testimonials are issued to the companies for particular projects done. The Departmental Evaluation Committee, through the submitted CV's

which should in one way or the other indicate the various projects that individuals participated in and their role, will be able to link projects on the CVs and the certificates of completion or testimonials.

4. Page 6 of the Scope of Works – Task 6: Provide ad hoc strategic services to the Department on WCWDM – on-going strategic support as and when required by the Department for the term of the contract

What is envisaged under this Task? How will this support be provided, do you anticipate a resource stationed at DWS for the term of the contract. Clarity is required in order to cost effectively for this item?

- The ad hoc strategic services will be around this project, it might be the work that you have already done at that time when the request is made and/or work that is still outstanding. Mostly this adhoc services are as results of Top Management requesting decision making information or data that the DWS does not at a time. No resources required to be stationed at DWS.
5. Will clarity questions from all bidders be shared via email or via your website?
 - Both emails and the Departmental website.