

STRATEGIC PLAN





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List of Acronyms/Abbreviations

Acronyms / Abbreviations	Full Text
AFLEG	African Forestry Law Enforcement Government
AFS	Annual Financial Statements
AMCOW	African Ministers Council on Water
AU	African Union
ASGISA	Accelerated and Shared Growth Initiative of South Africa
BBBEE	Broad-Based Black Economic Empowerment
BWP	Berg Water Project
C+I	Criteria and Indicators
CEIMP	Consolidated Environmental Implementation and Management Plan
CI&S	Criteria, Indicators and Standards
СМА	Catchment Management Agency
COFO	Committee on Forestry
CSD	Commission for Sustainable Development
DCC	Departmental Control Committee
DEAT	Department of Environmental Affairs and Tourism
DLA	Department of Land Affairs
DORA	Division of Revenue Act
DPLG	Department of Provincial and Local Government
DPSA	Department of Public Service and Administration
DTI	Department of Trade and Industry

Acronyms / Abbreviations	Full Text
DWAF	Department of Water Affairs and Forestry
ERP	Enterprise Resource Planning
EPWP	Expanded Public Works Programme
FBW	Free Basic Water
FED	Forestry Enterprise Development
FFMC	Forestry Functional Management Committee
FGEF	Forestry Governance Enforcement Forum
FIETA	Forestry Industry Education and Training Authority
FLMU	Forest Land Management Unit
FOSAD	Forum of South African Directors-General
FPA	Fire Protection Association
GAAP	Generally Accepted Accounting Practice
GDP	Gross Domestic Product
GEF	Global Environmental Funding
GPOA	Government Programme of Action
HR	Human Resources
HDI	Historically Disadvantaged Individual
IAP	Invasive Alien Plants
IDP	Integrated Development Plan
IIMA	Interim Inco-Maputo Agreement
IS	Information Services

Acronyms / Abbreviations	Full Text
IWRM	Integrated Water Resources Management
IWRMP	Integrated Water Resources Management Planning
JIPSA	Joint Initiative on Priority Skills Acquisition
JPol	Johannesburg Plan of Implementation
KFA	Key Focus Area
KOBWA	Komati River Basin Authority
KPI	Key Performance Indicators
LAN	Local Area Network
LHWP	Lesotho Highlands Water Project
MDG	Millennium Development Goals
MIG	Municipal Infrastructure Grant
MTEF	Medium Term Expenditure Framework
MTSO	Medium Term Strategic Objective
MoU	Memorandum of Understanding
NCI	National Certification Initiative
NEPAD	New Partnership for Africa's Development
NFA	National Forests Act of 1998
NFAC	National Forests Advisory Council
NFDRS	National Fire Danger Rating System
NFP	National Forestry Plan
NSTT	National Sanitation Task Team

Acronyms / Abbreviations	Full Text	
NVFFA	NVFFA National Veld and Forest Fire Act of 1998	
NVFIS National Veldfire Information Systems		
NWRI	National Water Resources Infrastructure	
NWRIA	National Water Resources Infrastructure Agency	
NWRS	National Water Resource Strategy	
OAG	Office of the Accountant General	
OraSeCom	Orange-Senqu River Commission	
ORWRDP	Olifants River Water Resource Development Project	
PDI	Previously Disadvantaged Individuals	
PFMA	Public Finance Management Act	
PGDP	Provincial Growth and Development Plan	
PSP	Professional Service Provider	
RDM	Resource Directed Measures	
RPF	Resource-Poor Farmers	
RMP	Resource Management Plan	
RWRA	River Water Resource Augmentation	
RWRP	River Water Resource Project	
RWU	Recreational Water Use	
S&T	Science and Technology	
SAAWU	South African Association of Water Utilities	
SADC	Southern African Development Community	

Acronyms / Abbreviations	Full Text
SALGA	South African Local Government Association
SAWS	South African Weather Services
SAICE	South African Institute of Civil Engineers
SCM	Supply Chain Management
SFM	Sustainable Forest Management
SFWS	Strategic Framework for Water Services
SMME	Small, Medium and Micro Enterprises
SO	Strategic Objective
SONA	State of the Nation Address
TA	Trading Account
TCTA	Trans-Caledon Tunnel Authority
TOR	Terms of Reference
TPTC	Tripartite Permanent Technical Committee
UNESCO HELP	UNESCO (Hydrology for the Environment, Life and Policy)
UNFF	United Nations Forestry Forum
VRESAP	Vaal River Eastern Sub-system Augmentation Project
WC/WDM Water Conservation / Water Demand Management	
WAR	Water Allocation Reform Programme
WDCS	Waste Discharge Charge System
WfW	Working for Water Programme

Acronyms / Abbreviations	Full Text	
WMA	Water Management Area	
WUA	Water User Association	
WSDP	Water Services Development Plan	
WR	Water Resources	
WRC	Water Research Commission	
WSA	Water Services Authority	
WSP	Water Services Provider	
WTW	Waste Treatment Works	
WWF	World Water Forum	

Minister's Statement

As we enter the third year of the second decade of democracy, our main challenges are mainly poverty eradication and building the capacity of the state to implement Government policies in order to create a better life for all. The South African Government is unreservedly committed to meeting these challenges. Targets that the Government has set for itself for meeting these challenges include contributing to the fast economic growth in South Africa, as outlined in the Accelerated and Shared Growth Initiative of South Africa (ASGISA) and in the Government Programme of Action (GPOA). ASGISA in itself poses various challenges to the DWAF and its public entities, such as the building of new infrastructure and the need to bring on board all beneficiary communities and stakeholders during planning, implementation and management of the infrastructure; the supply of water and timber as critical inputs into the economy, and the creation of opportunities for broad based empowerment and small business development. It certainly cannot be business as usual.

Our programme to establish a national water resources infrastructure agency to manage and develop our national water resources infrastructure for economic development and access to water for social needs is well underway.

In the area of water and sanitation services, our targets are to ensure access to basic water supply by all by 2008, whilst the target for access to basic sanitation services by all households is set for 2010. Buckets in the formal established settlements must be wiped out by December 2007. In order to achieve our water and sanitation targets, DWAF has been given a clear mandate by Cabinet to implement an acceleration plan for service delivery in collaboration with the provinces and municipalities. Through the plan DWAF will provide hands-on support to needy municipalities with a view to ensuring that targets set are met. We will therefore continue to strengthen our relations with all spheres of Government in looking beyond access to basic services, and in addition to looking at sustainability issues beyond 2010. This therefore also means that DWAF will continue to support water services authorities to provide safe potable water.

As the public trustee of the nation's water resources, DWAF has to continue to ensure that water is supplied, not only for economic development and domestic use, but also for purposes of bringing about gender and racial equality in access to water for productive use. In this regard, we must accelerate the implementation of the Water Allocation Reform (WAR) programme whilst also using our licensing authority to achieve the objectives of Broad Based Black Economic Empowerment (BBBEE) in all aspects of our work, including the transformation of the forestry sector and forest enterprise development. It goes

without saying that our WAR programme will not succeed without greater collaboration with the Departments of Agriculture and Land Affairs.

The Department will accelerate investment in infrastructure through the Municipal Infrastructure Grant (MIG) to improve service delivery in the areas of the second economy, including the provision of water to individuals, farms, mines, businesses, households, schools and clinics to satisfy the demand for water. Several municipalities have difficulties in operating and maintaining their infrastructure which results, amongst other things, in the poor quality of water and they require assistance in managing the quality of their drinking water. My department will focus on addressing this problem so that our people will continue to drink tap water without fear.

The implementation of water conservation and water demand management measures in all use sectors is also of critical importance for a water scarce country such as South Africa. Whilst it is often necessary to impose restrictions on water use during times of drought, short term restriction strategies must be integrated with the longer term goals of sustained water saving and the judicious use of water.

The development of institutions for the management of the country's water resources such as catchment management agencies (CMAs) is well on track. These organisations are designed to enable ordinary people to participate in the business of managing water resources.

South Africa shares some of its major rivers with neighbouring countries, and we have to comply with certain international protocols and agreements in developing and managing these shared watercourses. We will continue to consult and negotiate with our neighbours to ensure that we achieve the objectives of the New Partnership for Africa's Development (NEPAD), and contribute by stimulating regional development and economic growth. We will also continue to engage with the nations of the world with a view to contributing towards a better world.

As sector leader in Forestry, we will continue to provide more direct support to people who are entering the forestry sector with a view to transforming the industry whilst also addressing the poverty of the poor. The major instrument to be used for achieving this will be the Forest BBBEE Charter, which seeks to transform the forestry industry and grow the forestry sector in the country. The Forest Charter is, to a large extent, a roadmap for the implementation of accelerated and shared growth, as outlined in ASGISA. The key priorities for Forestry, reflected within the framework provided by the charter and to be given attention and pursued on a national basis, include skills development, which must

be developed in line with the Joint Initiative for Priority Skills Acquisition (JIPSA), new afforestation, enterprise development, research and development and sector growth and development.

DWAF will soon begin a nation-wide campaign for fruit tree planting for food production mainly in the rural areas and greening programmes in our townships in order to address poverty and unemployment, with a target of about one million trees per year to 2010.

Government has identified the lack of skills as a major impediment to the acceleration of service delivery and economic growth. Our contribution to JIPSA, driven by the Deputy President, knows no boundaries. Our approach to capacity building is rooted in the need to dramatically increase the pool of technical expertise, the number of women and people from the Historically Disadvantaged Individuals (HDI) groups, on the one hand and a strategy to retain talent, on the other. I am therefore pleased to announce that the Department will soon launch its Learning Academy in order to address skills shortage in the water, sanitation and forestry technical fields whilst also contributing towards the further achievement of gender and racial equality. International cooperation agreements and resources will be leveraged to significantly increase the development of human resources. In order to move forward, it is necessary for the Department to pay special attention to its restructuring and reorganisation to bring about greater coherence, accountability and efficiency.

Whilst some progress has been made in the domain of gender mainstreaming, more needs to be done. A gender mainstreaming strategy is being developed as a building block for gender equality and gender equity and for broader women empowerment and development. Efforts will be made to develop targeted innovative programmes in gender mainstreaming. As the President said during the National Women's Day celebrations on 9 August 2006, we must put measures in place to monitor and assess the progress being made in the emancipation of women. This must be the case in the Department and in all the institutions that fall under the oversight of the Minister of Water Affairs and Forestry, as well as in the entire water and forestry sectors.

As the Department assumes its ultimate role of leader, supporter and regulator for the forestry and water sectors, the development of capacity for monitoring, information and assessment becomes one of our top priorities.

The Department needs to collaborate with municipalities and provinces and other departments to achieve its goals. Moreover, all the public entities and other institutions under the executive authority of the Minister of Water Affairs and Forestry, namely the

TCTA, CMAs, Water Boards and the Water Research Commission need to also play their part in the achievement of the Government objectives for which this Department has a mandate. It follows therefore that their strategies must be aligned with those of the Department. This will require a strong institutional oversight mechanism in the department. This collaboration between DWAF, its entities and other departments must also ensure that during the FIFA World Cup which this country will be hosting in 2010, South Africa is ready and proud to provide good quality drinking water and adequate sanitation to our visitors.

The Department is in the process of substantial restructuring and transformation, a process which started back in 1994. The rationale being that there are critical challenges of non-alignment, unclear mandates, duplication, non integrating institutions and very costly governance in resources and impact. It is the intention of the Department to transfer most of its implementation functions to more appropriate levels of government while it will focus on the role of policy development, regulation, sector leadership oversight and monitoring. This requires a shift by the Department away from an operational focus towards more multidisciplinary regulatory functions which require substantial reprioritisation of resources, similarly the regulatory capacity will need to be substantially improved to enable the Department to develop, implement and enforce the new regulatory framework.

We are well aware that the good work that this Department and its partners are doing is spoilt by the qualified audit reports which this Department has been receiving in regard to its financial statements for a number of years now. Acquiring a clean audit during my term of office is therefore one of the flagship projects of this Department. A turnaround strategy has been developed and is being implemented currently to make sure that this is achieved.

Mrs LB Hendricks, MP Minister: Water Affairs and Forestry

Accounting Officer's Overview

It is my pleasure to present to you the Department of Water Affairs and Forestry's Strategic Plan for the three year MTEF period 2007/8 to 2009/10. In the strategic plan we present strategies, plans, measures and goals aimed at achieving the policy and political objectives outlined by the Minister of Water Affairs and Forestry in her Statement, as well as the various policies of Government. This document responds to critical issues regarding the management of water resources and the sustainable supply of water, sanitation and forestry services in ways that will contribute to the social and economic development of our people.

Municipalities are at the centre of all of Government's efforts to improve the quality of life of our people. It is crucial that we support local government in all aspects of our work, because success in this sphere of government represents success for all of us.

Our role is to create an environment in which local government is better able to fulfil its constitutional mandate and improve service delivery. There must be greater collaboration between the Department, the Department of Provincial and Local Government (DPLG), provincial departments responsible for local government, health, education, agriculture and housing and other sector departments to ensure an integrated and comprehensive approach to supporting local government in the spirit of the Intergovernmental Relations Framework Act of 2005. Project Consolidate forms the basis of this foundation. We will also continue to work with the South African Local Government Association (SALGA) in developing joint policies and support programmes that can better respond to the needs of all the municipalities.

As part of our support role we have developed a water services authority checklist, which is used to check the ability of each water services authority to fulfil its legislative mandate in regard to water services. The nature of problems experienced by municipalities indicate to us that we must not only respond to crisis situations, but also to be available to find out what municipalities' needs are and provide support to satisfy them. The checklist helps us to identify the type of support a municipality needs and for the Department to deliver quality services and to provide proactive support. This will also go a long way in ensuring that we meet our water supply and sanitation targets.

As regulator, we must ensure that municipalities adhere to the standards we have set; but here again it is necessary for us to support them. We will continue to ensure that drinking water quality monitoring programmes are improved. The quality of water, both supplied to consumers and waste discharged back into water resources, depends on the

quality of the treatment facilities. Although the development of policy for water services infrastructure development is the Department's regulatory responsibility, we will also continue to assist local government to improve their water services development plans

It is also essential that we assist municipalities to plan, not only for the development of the infrastructure, but also for the subsequent processes of management, operation, maintenance, refurbishment and upgrading. In this context it is crucial for local authorities to have access to all appropriate and relevant information that will enable them to integrate water related planning with their other planning responsibilities.

There is furthermore a need to help municipalities understand that there are opportunities beyond water supply and sanitation, and to bring to their attention possible opportunities in water resources and forestry sectors.

This is especially important for the success of the Forest BBBEE Charter referred to in the Minister's statement. Most of the aims of the Charter need to be implemented at local level. Here we need to draw on the Intergovernmental Framework Relations Act of 2005 and specifically on the provisions for an Implementation Protocol for issues of national importance.

The National Forests Act of 1998 makes provision for the Minister to provide material and financial assistance to communities involved in or wanting to enter the forestry sector. This is an especially important provision for forestry, as the investment horizons are longer than for similar sectors such as agriculture. Although these horizons are more than justified, due to much greater returns from forestry than from agriculture, the fact remains that access to venture capital can be difficult to achieve for new entrants into forestry and DWAF has a role to play as sector leader in addressing this. This, as well as the other factors already mentioned, will be essential for the successful transformation and growth of the sector.

As pointed out in the Minister's Statement, the process for the establishment of an agency to manage National Water Resources Infrastructure (NWRI) is underway and will be implemented by a dedicated project manager at the deputy director-general level.

A fundamental principle in the National Water Resource Strategy (NWRS) is the involvement and participation of local people and institutions in the management of water resources. It is in this context that DWAF is involved in the institutional reform process through the establishment of CMAs to ensure better management of water resources, equitable allocation and the efficient and cost-effective provision of water. These are the kinds of strategies and processes that will enhance the involvement and empowerment

of communities, and ensure greater efficiency in the management of water resources. Given their central position in the water supply chain, it is important that local government is supported to play a prominent role in the work of water resources management institutions.

The Human Resources Programme is undoubtedly one of the most important focus areas in the department. The current service delivery gaps in human resources management present special strategic management challenges. In response to HR challenges we have started with the implementation of a turnaround strategy for Human Resource. We recognize that the implementation of the turnaround strategy for HR is fundamental to the success of the department and that the Human Resources Programme has a mainstream role to play in supporting the achievement of the strategic objectives of the department.

The department will also address the recognized problem of imminent technical skills shortage through the establishment of a Learning Academy. The academy will be an incubator for critical skills development for the department and the Sector. The desired impact of the Academy is to secure an adequate supply of relevant technical skills in engineering and science to meet the anticipated skills demand in the department and the sector.

We have also placed gender issues at the centre of our strategic agenda. Organization and mobilization of women in the Water and Forestry sectors has been identified as a priority area. The organization and mobilization of women will play a key role in correcting the current gender imbalances in the development and empowerment of women.

At the regional and international level, we will continue to implement existing bilateral and multilateral agreements to foster cooperation aimed at regional integration and development within the context of NEPAD and our strategic objective of contribution towards a better world.

Our strategic plan is a roadmap of where the Department is going. To achieve the objectives of the plan we need to work hard and tirelessly in implementing policy. While progress is being made in all areas of the Department, there remains a need to double our efforts to ensure that our strategic objectives are achieved. The achievement of these objectives will take us closer to meeting our medium-term targets in pursuit of the Millennium Development Goals.

As pointed out in the Minister's Statement, the good work that this department does has been spoilt by qualified audit reports. We will implement a plan to turn around the poor state of our finances with a view to achieving a clean audit whilst also ensuring that we do

not under-spend on our budget. We will improve on our performance management and development system, which will include rewarding good performance, whilst penalising poor performance, as well as recruiting qualified staff to manage our performance whilst developing the skills of existing staff. Achieving a clean audit during the current Minister's term of office is a target that must and will be met.

Mr JI Sindane

Director-General: Water Affairs and Forestry

1 BUSINESS DEFINITION

1.1 VISION

We have a vision of being:

A country that uses water and forests productively and in a sustainable manner for social and economic activities, in a manner that promotes growth, development and prosperity of all people to achieve social justice and equity.

1.2 MISSION

As sector leader, the mission of DWAF is to serve the people of South Africa by:

- guiding, leading, developing legislative framework, regulating and controlling the water and forestry sectors;
- conserving, managing and developing the water resources and forests in a scientific and environmentally sustainable manner in order to meet the social and economic needs of South Africa, both now and in the future;
- ensuring that water services are provided to all South Africans in an efficient, costeffective and sustainable way;
- managing and sustaining the forests, using the best scientific practice in a participatory and sustainable manner;
- educating the people of South Africa in ways to manage, conserve and sustain the water and forest resources;
- cooperating with all spheres of government, in order to achieve the best and most integrated development in the country and region; and
- creating the best possible opportunities for employment, the eradication of poverty and the promotion of equity, social development and democratic governance.

1.3 VALUES

- As public servants, the Department's skills will at all times be used for the benefit of the people and for the reconstruction and development of the country in the spirit of Batho Pele (People First).
- As management, it is the Department's responsibility and aim to provide high-quality, transformational leadership and a disciplined work ethic and to promote a working culture for motivated, accountable and committed teamwork.
- As citizens of the African continent, the Department is dedicated to long-term, integrated regional security and cooperation and also to the spirit of the African Benaissance.
- The Department's working environment is governed by the principles of representation, equality, mutual respect and human development.

CORE VALUES FOR TRANSFORMATION

The Department recognises that people are the cornerstone of the Department's success and diversity and are valued as a source of strength. DWAF strives for a department that fosters personal growth and achievement.

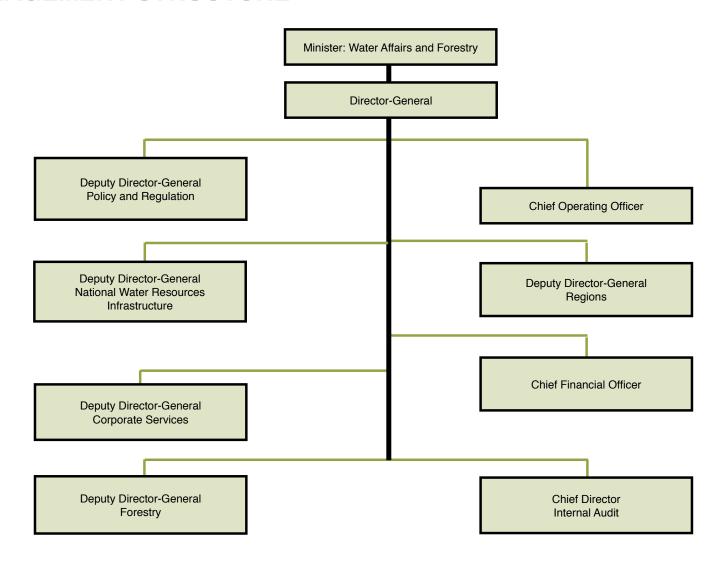
1.4 LEGISLATIVE MANDATE

The work of the Department is informed by policies and pieces of legislation administered by the Department, national policies and laws, relating to the Public Service as a whole, as well as those pieces of legislation that promote such constitutional goals as equality, accountability, the Rule of Law and openness.

National Water Act, No. 36 of 1998	The objective of the Act is to ensure that South Africa's water resources are protected, used, developed, conserved, managed and controlled in a sustainable and equitable manner, for the benefit of all persons. The Act provides that the National Government, as the public trustee of the nation's water resources and acting through the Minister of Water Affairs and Forestry, has the power to regulate the use, flow and control of all water in the Republic.
Water Services Act, No. 108 of 1997	The objective of the Act is to provide for the rights of access to basic water supply and basic sanitation by setting national standards and norms. Section 156, read in conjunction with Part B of Schedule 4 of the Constitution of the Republic of South Africa (Act 108 of 1996) vests the executive authority and responsibility to support and strengthen the capacity of municipalities to manage their own affairs, to exercise their powers and to perform their functions. It also has the authority to see to the effective performance by municipalities of their functions in matters listed in Schedules 4 and 5 of the Constitution, by regulating the exercise by municipalities of their executive authority. The Water Services Act gives substance to these constitutional requirements.
National Forests Act, No. 84 of 1998	The objective of the Act is to promote the sustainable management and development of forests for the benefit of all; the promotion of sustainable use of forests as well as the provision of special measures for the protection of forests and trees. To balance the protection of forests with sustainable use, the Act regulates a wide rang of uses and sets out the right of everyone to have a reasonable right of access to State forests for non- consumptive purposes, such as recreation. The rights to the use, management, control and operation of State forests and the produce in them vested in the Minister of Water Affairs and Forestry regulated by the Department through the Act.
National Veld and Forest Fire Act, No. 101 of 1998	The objective of the Act is to prevent and combat veld, forest and mountain fires throughout the country and thereby limit and reduce the damage and losses caused by fires to life, fixed property, infrastructure, movable property, stock, crops, fauna and flora and veld in South Africa. The Minister of Water Affairs and Forestry must prepare and maintain a fire danger rating system for the country, in consultation with the South African Weather Service and fire protection associations. The Department must also keep a record of fires and develop a database to capture the statistics of fires and develop a database to capture the statistics of fires and their impact on society.



2 TOP MANAGEMENT STRUCTURE



3 SECTORAL OVERVIEW

3.1 The Water Sector

The Department of Water Affairs and Forestry is the leader of the water and forestry sectors. It currently performs both implementation and regulatory functions. Its focus is

increasingly becoming policy development, macro planning, regulation, sector leadership, oversight and monitoring. A substantial number of its current implementation functions are being transferred to water and forestry institutions within the sectors. The sectors' players have an important role to play in meeting the sectoral targets, with DWAF playing a leadership and regulatory role to ensure that Government objectives are met.

Figure 1 illustrates the linkages between the institutions that are major role players in the water sector, and are part of the transformation of the sector.

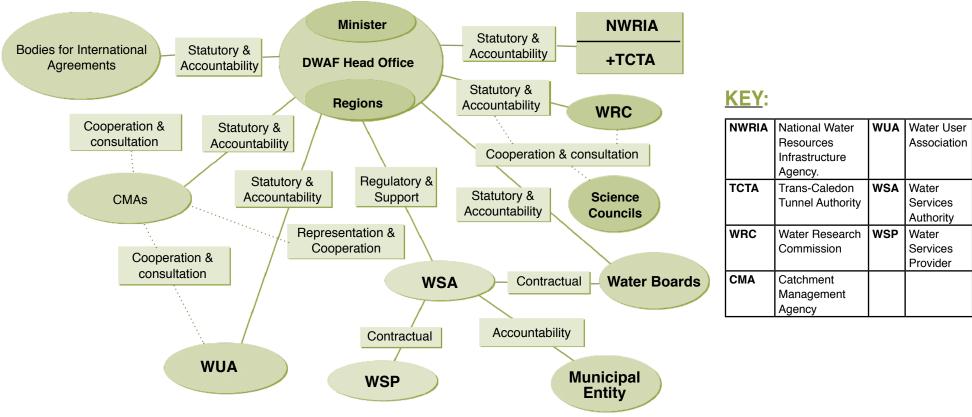


Figure 1: Water sector institutional setting

The respective roles and responsibilities of the role players are set out in various policies and legislation, and include the following:

- Catchment Management Agencies (CMAs) are responsible for the management of water resources at its catchment level.
- The Water User Association (WUA) is an association of water users that operates within a given allocation at a local level.
- A Water Services Authority (WSA) is a municipality with powers and responsibilities to ensure delivery of water services to its clients.
- Municipal Entity is a company, co-operative, trust, fund or any other corporate entity
 established in terms of applicable national or provincial legislation and which operates
 under the ownership control of one or more municipalities.
- The Water Services Providers (WSP) is an organisation that provides water services on behalf of a Water Services Authority.

Equity and social justice in water resource distribution is one of the most important challenges facing the sector and therefore the Department has started a process of addressing this challenge. The Water Allocation Reform (WAR) aims to reallocate resources from those who have been previously favoured by history to those who have been neglected in the past. However, it will also be necessary to consider the complex linkages that exist between the benefit to society, the state of the environment and the needs of the economy and to ensure that the competing needs and demands of industry, agriculture, cities and ordinary people are catered for.

The process of establishing new institutional arrangements for water resource management is in its initial stages. These arrangements include regional and local institutions to manage water resources and a new institution to manage and develop national water resources infrastructure.

The institutional reform process serves two principal purposes. Firstly, to decentralise the responsibility for managing water resources to regional and local levels to facilitate wider public involvement in water matters through established structures of Government, such as municipalities. Secondly, to move the Department away from the day-to-day water resource management activities towards its ultimate role of developing policy, regulation, planning, monitoring, assessment and providing institutional support. As part of its support role the Department has embarked on the development of a capacity building strategy to address capacity limitations in the sector.



Another big challenge for DWAF is to complete the second edition of the National Water Resource Strategy (NWRS) in 2009. The first edition of the NWRS was published in September 2004.

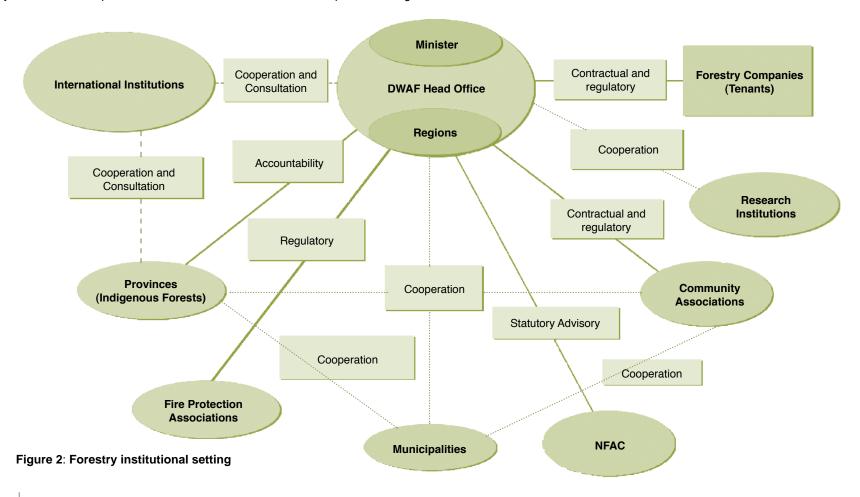
The Department worked very closely with the Department of Health and through this collaboration a National Health and Hygiene Strategy was developed. This strategy focuses on all health and hygiene education as part of service delivery and more importantly starts to integrate HIV/AIDS education as part of educational programmes. Towards the end of the financial year, pilot studies were conducted in Mpumalanga to test the effectiveness of this approach. Phase three of the flagship programme, the Masibambane III, starts in 2007. Over the past five years, the programme successfully addressed capacity building. However, Masibambane III will focus on contributing to poverty alleviation. It is in this context that the theme for Masibambane III is *Water for Growth and Development*.

3.2 Forestry Sector

Figure 2 below illustrates the relationship between the Department and institutions that are major role players in the forestry industry.

There is a concern whether the plantations and forests will be able to support the growth of the country as a whole. It is questionable whether the natural forests can provide enough

yield and employment, especially to the rural poor, who depend on these resources, since the growth of the commercial forestry sector, which is dependent on plantations, has been thwarted to some extent by limited expansion over the last ten years.



The extent of these resources currently is as follows:

Natural forests:	492 700 ha (0.5% of the land area of South Africa)
Planted forests:	1 334 000 ha (1.1% of the land area of South Africa)
Woodlands:	27 000 000 ha (21% of the land area of South Africa)

With regard to plantations, the country enjoys the highest rate of international certification in the world, with more than 80% of the country's forests being certified by the Forestry Stewardship Council. This gives reasonable assurance that these areas are managed in a sustainable manner in terms of social, economic and ecological principles and criteria.

The state of the sector is as follows:

Black ownership is largely limited to the ownership and supply of timber and contracted services to the sector. Currently about eight percent of planted forests and around 40% of contractor enterprises are black-owned. Many of the smaller forest owners are black women in rural areas. However, the participation of women in the sector is extremely low.

Forestry contributes significantly to the economy, both directly and indirectly, with formal commercial forestry alone contributing two percent to the national GDP. Forestry accounts for 9% of agricultural output (despite its much smaller footprint) and 8% of manufacture output. It provides for 4% of the country's total annual exports.

The commercial forestry sector is acknowledged as one of the best in the world with some South African companies being listed on foreign stock exchanges and being the largest producers in the world of certain products, e.g. SAPPI; YORKOR; STEINHOFF and MONDI (ANGLO).

There has been a decreased interest in, and deterioration of, existing forestry expertise, as is shown by the low enrolment of students for qualifications in forestry at tertiary institutions.

Internationally, in addition to the status enjoyed by the private sector, this Department has been very influential in global forums on forestry and drove the development of the Southern African Development Community (SADC) forestry protocol. It has been a key role player in the African Forestry Law Enforcement and Governance initiative, the NEPAD initiative, the Congo Basin Forestry Partnership and the Global Partnership on

Forest Landscape Restoration. The Department has also played a leading role in the deliberations and decision-making of the United Nations Forum on Forests and its subcommittees as well as in the Food and Agricultural Organisation (including the Committee on Forestry, in which the Minister of Water Affairs and Forestry participates, as well as the annual participation in the Global Forest Resource Assessment and the International Code of Best Practice for planted forests).



4 PUBLIC ENTITIES REPORTING TO THE MINISTER

4.1 Trans-Caledon Tunnel Authority (TCTA)

The TCTA was established to implement the South African portion of the Lesotho Highlands Water Project (LHWP) and to take over the South African Government's responsibility for the long-term funding and risk management. Subsequently, the mandate of the TCTA was extended to implement and finance the Berg Water Project (BWP) and the Vaal River Eastern Sub-system Augmentation Project (VRESAP), as well as to provide treasury and financial advisory services to DWAF and water management institutions. A directive from the Minister of Water Affairs and Forestry and an implementation agreement govern each project.

The TCTA plays an important role as an advisor to the water sector, not only in the realm of project initiation such as the Olifants River Water Resource Development Project Phase II and Spring Grove Dam, but also in the restructuring of treasury activities and with the reviewing of the tariff methodologies.

4.2 Water Research Commission

The Water Research Commission (WRC) was established to promote the coordination, communication and cooperation in water research, to establish water research needs and priorities from a national perspective, to fund prioritised research and to promote the effective transfer, dissemination and application of research findings.

The WRC has five key strategic areas, each providing an integrated framework for investment in addressing a portfolio of key, water-related needs. The five areas are water resource management, water-linked ecosystems; water use and waste management; water use in agriculture and water-centred knowledge.

The areas allow for multidisciplinary studies and are focused on solving problems related to national needs and supporting society and the water sector. While each of the areas is unique and mutually exclusive, they collectively cover the spectrum of water-related topics of strategic importance.

4.3. Water boards

Water boards have been established to operate as water services providers, which mainly entails the provision of bulk water supply. These boards manage water services in their supply areas and provide potable water at cost-effective prices. There are currently 15 water boards. They have been set up as financially independent institutions, in terms of section 34(1) of the Water Services Act, Act 108 of 1997 and must aim to be financially viable.

A study is currently underway to ascertain the long-term viability of some water boards with the view of deciding on their long-term existence.

The individual water boards are listed in the table below:

Albany Coast Water	Ikangala Water	Overberg Water	
Amatola Water	Lepelle Northern Water	Pelladrift Water	
Bloem Water	Magalies Water	Rand Water	
Botshelo Water	Mhlathuze Water	Sedibeng Water	
Bushbuckridge Water	Namakwa Water	Umgeni Water	

4.4 Catchment Management Agencies

Chapter 7 of the National Water Act makes provision for the progressive establishment of Catchment Management Agencies (CMA) and states that the purpose of the CMAs is to delegate water resource management to the regional or catchment level and to involve local communities in the decision-making processes. The intention is for water resource management to meet the basic human needs of present and future generations; promote equitable access to water; redress the results of past racial and gender discrimination and facilitate social and economic development.

Broadly, the initial role of a CMA is communicated in the National Water Act as managing water resources in a water management area (WMA); coordinating the functions of other institutions involved in water-related matters and involving local communities in water resource management.

The National Water Act requires the progressive development of a NWRS, and requires that it provide the framework for water resource management for the country as a whole and to guide the establishment of CMAs to manage water resources at a regional or catchment level in defined WMAs. In addition, the Act requires for the progressive development of a catchment management strategy (CMS) for each WMA by each CMA. In essence, CMAs are service delivery agencies and are listed in the Public Finance Management Act, Act number 1 of 1999 Schedule 3a, as they are established.

To date, the Inkomati Catchment Management Agency has been established and is operational, with a Governing Board, a Chief Executive and first-line managers in place.

The Mvoti to Umzimkhulu, the Crocodile West Marico and the Breede Catchment Management Agencies have been established and it is envisaged that they will be operational during 2007/08. Seed and operational funds to the total sum of R9 million need to be transferred to these agencies during this financial year.

Agencies have been established in the Thukela, the Usutu to Mhlathuze, the Gouritz and the Olifants-Doorn water management areas. Processes to nominate the Governing Boards will be initiated in 2007/08 and it is envisaged that the Governing Boards will be appointed before the end of the financial year. Requirements for financial support would need to be met during 2008/09.

4.5 Other entities

There are other entities that are active in the water and forestry sectors, they are not public entities that report to the Minister of Water Affairs and Forestry.

4.5.1 Komati River Basin Water Authority

The Komati River basin development project is a joint project between South Africa and Swaziland for the development and use of the water resources of the Komati River basin, ratified in 1992. The purpose of the project is to promote rural development and alleviate poverty in the lower Komati Valley by increasing the productivity of the land through irrigated agriculture. In terms of the treaty, the Komati River Basin Water Authority was established with the specific purpose to manage and finance the project.

4.5.2 Irrigation boards and water user associations

Water user associations are established in terms of Chapter 8 of the National Water Act, to provide a vehicle for localised users to operationally manage the use of the resource in a more integrated manner. The Act specifically requires that all irrigation boards, formed under previous legislation, must transform into water user associations.

In terms of sections 61 and 62 of the National Water Act, the new policy framework for financial assistance to water management institutions for irrigated agricultural development aims to promote initial access to irrigated agriculture and to improve sustainable irrigation development by subsidising emerging farmers.

Currently all irrigation boards are in the process of being transformed into water user associations to fall under the ambit of the National Water Act. Due to the difficulties regarding the consultations with the required stakeholders, as well as to various policy adjustments, the process has been delayed considerably. Of the 279 irrigation boards, some 68 have been transformed into 38 water user associations. In addition, 23 new water user associations have been established and most of these are focused to support resource-poor farmers.

5 PROGRAMME AND SUB-PROGRAMME PLANS

The aim of DWAF is to ensure the availability and supply of water at national level, to facilitate equitable and sustainable social and economic development, to ensure the universal and efficient supply of water services at local level and to promote the sustainable management of forests. To achieve this aim, the Department has identified broad objectives which to focus on in the medium term. These strategic objectives are aligned with the Medium Term Strategic Objectives (MTSO) of Government and continue to address the challenges of the current decade of democracy. They also address the internal and external organisational challenges that are crucial to the execution of the DWAF mandate by the Department and the sector.

5.1 Broad Strategic Objectives

5.1.1 Economic growth, social development and poverty eradication

a) Forestry Enterprise Development (FED)

South Africa faces an enormous challenge in terms of poverty eradication. Economic opportunities to stimulate economic growth have to be identified and the FED will promote the sustainable management and use of forests, especially at the local level to achieve social and economic benefits. Economic opportunities exist in the forestry industry in the Eastern Cape and KwaZulu-Natal provinces and there is considerable room for expansion for small black growers on communal land to earn a decent income by growing trees, as well as room for contractors, saw-millers and pulp millers. This expansion could create much-needed jobs and income in rural areas.

The FED provides more direct support to people who are entering or attempting to enter the forestry sector. The major instrument for achieving this will be the BBBEE Charter for the forestry sector, which seeks to simultaneously transform and grow the forestry sector in the country.

The FED programme, the planned expansion of the forest estate and the need to improve livelihoods through forestry activities (through timber or non-timber forest products), are the cornerstones of the Department's forestry activities. The Department is dedicating

resources to develop forestry information systems to underpin management decisions. Amongst others, the FED plans to formalise the formation of the bee-keeping association, set up a funding mechanism within DWAF, form a joint training body with the Forestry Industry Education and Training Authority (FIETA), streamline licensing processes and procedures, formalise a partnership with the traditional healer's association, and form an association of forestry for small, medium and micro enterprises (SMME) for small growers.

b) Saw-log Strategy

The Saw-log Strategy was drafted to solve the current shortage of saw logs in the country. It focuses on the refurbishment of category B and C plantations before they are transferred to communities to ensure that DWAF transfers economically viable plantations to communities. It addresses the new ASGISA afforestation project on the Umzimvubu river basin, which attracts previously disadvantaged individuals to plant trees for commercial use with the aim of reducing poverty.

c) Refurbishment of Plantations

Extensive work is currently being done to ensure that state plantations play a significant role in local social and economic development and poverty eradication. DWAF will identify and optimise the resources and activities required to accelerate the growth and transformation of the sector.

d) Afforestation in the Eastern Cape and KwaZulu-Natal

The forestry sector has significant potential for rural development and job creation in underdeveloped areas. The Department has been working with other government departments to promote community-based afforestation in the Eastern Cape and KwaZulu-Natal. Limpopo has also identified forestry as a growth opportunity. The Forestry Sector Charter will further develop the opportunities for social and economic development and BBBEE.

A strategic environmental impact assessment was conducted in the Eastern Cape, which shows at least 30 000ha of land with forestry potential. Value-adding activities close to the areas of new afforestation will be facilitated.

e) Forestry BBBEE Charter

The Forestry Sector Charter is being developed to set out how the FED will transform this sector over the next ten years. There are aspects of implementation of this charter that

must be driven by government, including aspects for the support and funding of small growers, in promoting afforestation. DWAF is not the only government department that has to assist in this process - it is incumbent on the FED to drive these processes and to ensure that relevant Government departments work and co-operate in support of the charter. Implementing the charter will have major benefits for the people and the FED must ensure that it takes place.

f) Campaign for fruit tree planting

DWAF will soon begin a nation-wide campaign for fruit tree planting for food production mainly in the rural areas and in our townships in order to address poverty and unemployment, with a target of about one million trees per year.

g) Drinking water quality

The Department will ensure that drinking water quality monitoring programmes are improved. The quality of water, both supplied to consumers and waste discharged back into water resources, depends on the quality of the treatment facilities. Although the policy for water services infrastructure development is the Department's regulatory responsibility, it will continue to assist local government to improve its water services development plans so that it is able to prioritise projects to be funded by the Municipal Infrastructure Grant programme. The 2007/08 target is to ensure that all WSAs comply with drinking water quality standards.

h) WR planning and information management to underpin future water security

South Africa is a water scarce country and skilful management and measurement of this scarce resource is necessary to ensure that the economic growth rate of six percent per annum can be achieved. The Department of Water Affairs and Forestry has a proud track record of long-term water resources planning that ensures that sufficient water for economic and social development is available. Support will also be provided to municipalities to ensure that they have sufficient water available to meet their needs for water services delivery and for local economic development.

An important part of this planning is the alignment of water resources planning with the plans of development of local, provincial and national government. During 2007/8, the Department will increase its effort to ensure that this takes place effectively. Water development needs have been identified for activities such as large-scale mining in the Limpopo Province and resource-poor farmer projects in the Eastern Cape.

Monitoring, information and assessment of the state and use of water resources remains an important challenge. In order to map long-term trends in water availability, high quality monitoring must be implemented. During 2007/8 ongoing operation and maintenance of the monitoring network will be complemented by expansion of the national monitoring system.

The UNESCO Hydrology for the Environment, Life and Policy (HELP) Symposium which will be hosted in November 2007 by South Africa through the Department of Water Affairs and Forestry, is seen as a major opportunity for South Africa and the entire continent to strengthen the linkages in the field of water resources information management and more importantly, to promote shared learning among researchers, scientists, policy makers, water resources management practitioners and community leaders.

i) Water Resources Infrastructure Development

The Department will continue its programmes for the development, operation and maintenance of water resources infrastructure in order to provide sufficient water for economic and social development. The range of projects that the Department currently has on its books for development is aimed both, at supporting economic growth and at providing water for basic human needs.

Major new national water resources infrastructure, such as the Berg River Project, the raising of the Flag Boshielo Dam and the Vaal River East Sub-system Pipeline Augmentation Project, will be completed during the course of 2007. Several other major national water resources infrastructure projects will be launched, such as "De Hoop" Dam (an ASGISA project, Mvoti River Water Resource Project (MRWRP) (Raising of the Hazelmere Dam); Lusikisiki Water Supply Scheme (Zalu Dam); Olifants/Doring RWRP (Raising of the Clan William Dam); Mzimkulu RWRP (Mzimkulu Dam); and Mooi-Mgeni Transfer Scheme (Spring Grove Dam).

The Department is also intensifying its programme of dam safety and refurbishment work on state dams. The SAICE 2006 report on The state of South African infrastructure notes, that 43% of DWAF dams are in need of urgent refurbishment. A programme has been put in place to achieve this over the next five years.

j) Water for development and poverty eradication

The Department has set aside R28 million for financial support to resource-poor farmers. This financial support will provide for rainwater harvesting tanks, water related

infrastructure and subsidies on water charges. The rainwater-harvesting programme will be rolled out in the Eastern Cape, the Free State and Limpopo. Refurbishment of irrigation schemes in historically disadvantaged communities will continue, particularly in the Eastern Cape and Limpopo.

k) Using scarce resources effectively – WC/WDM

Since South Africa is such a water-scarce country, it is imperative for water conservation and water demand management to be implemented in all water use sectors. The immediate areas to be focused on in the next period include, among others, the Upper and Middle Vaal WMAs, the Mhlathuze Catchment and Mokolo Catchment in the Limpopo water management area. The development of regulations for water use efficiency will also be completed during 2007/8. The increase in water use efficiency arising from these programmes will enable more water to be made available for social, economic and environmental needs.

A programme to combat the illegal use of water from the Vaal River, particularly by the agricultural sector and to increase water use efficiency for municipal and industrial use will be put in place to ensure that water shortages are not experienced in this area in the next few years.

Water Supply and Sanitation – provision, operation and maintenance and refurbishment

More engineers will be deployed to provide hands on support in areas where there is slow progress. The interaction and support to struggling municipalities will be strengthened through the national support team under the programme Siyenza Manje which we run with the Development Bank of Southern Africa. Closer interaction with housing departments will be strengthened to ensure that there is alignment between their programmes and those of DWAF and municipalities. Although 74 000 households have been provided with toilets, 3.67 million households are still waiting to be supplied with these services. With an acceleration plan for service delivery recently approved by cabinet, there will be visible improvement.

5.1.2 Ensuring sustainable use of the natural resource base

a) Groundwater resource protection

There are many areas where municipalities and agriculture, in particular, are dependent on the use of groundwater. Four years of below average rainfall resulted in groundwater levels dropping alarmingly in some areas of the country. DWAF has put in place a programme of support to local government in particular to ensure the sustainable use of groundwater. Action will continue to be taken against overuse and illegal use of groundwater in vulnerable areas.

b) WfW impact on the resource base

Invasive alien plants (IAPs) pose a direct threat not only to South Africa's biological diversity, but also to water security, the ecological functioning of natural systems and the productive use of land. They intensify the impact of fires and floods and increase soil erosion. IAPs can divert enormous amounts of water from more productive uses and invasive aquatic plants, such as the water hyacinth, affect agriculture, fisheries, transport, recreation and water supply. The fight against invasive alien plants is spearheaded by the Working for Water (WfW) programme. This Expanded Public Works Programme works in partnership with local communities, to which it provides jobs, and also with Government departments including the Departments of Public Works, Environmental Affairs and Tourism, Agriculture and Trade and Industry, provincial departments of agriculture, conservation and environment, research foundations and private companies.

During 2007/8 Working for Water will not only continue to clear areas infested by water hungry invasive alien plants and maintain those areas already cleared, but will explore further opportunities for the development of public/private partnerships and business opportunities arising from this programme, for example, the Eco-coffins projects.

c) Protection of indigenous forests and protected trees

In terms of the National Forests Act, No 84 of 1998, forest trees or protected tree species may not be cut, disturbed, damaged, destroyed and their products may not be possessed, collected, removed, transported, exported, donated, purchased or sold – except under a licence.

d) Protection of water resources

The protection of water resources is a key element of ensuring that the natural resource base is used in a sustainable manner. In this regard, during 2007/8, the Department will finalise the classification system, which will enable the determination of levels of protection afforded to South African rivers. This will be aligned with an interdepartmental programme on the systematic conservation of South African rivers spearheaded by DEAT.

The finalisation of the Waste Discharge Charging Strategy and the registration of effluent dischargers during 2007/8 will prepare for the implementation of this strategy in 2008/9.

This strategy is intended to incentivise reductions in effluent discharge and to provide finances for mitigation of pollution in key areas.

5.1.3 Transformation of the state and society

Establishment of NWRIA, CMAs, WUAs and institutional reform of WSPs

The National Water Act mandates the Department to establish water user associations, catchment management agencies and an agency for managing the National Water Resources Infrastructure, in line with the government programme to transform the State. The intention behind the creation of the first two categories of institutions is to democratise and localise water resources management, in line with the intentions of the World Summit on Sustainable Development.

Following a decision taken by Cabinet, the Department is in the process of establishing a National Water Resources Infrastructure Agency. This process will result in the incorporation of the TCTA activities into the Agency and the current infrastructure development and management functions will no longer be the responsibility of the Department as such. The legislation and founding documents of the Agency stipulate a clear requirement for the Agency to serve the developmental agenda of Government. The proposed National Water Resources Infrastructure Agency Bill will be served before Parliament during 2007/8.

The purpose for the establishment of a National Water Resources Infrastructure Agency is, specifically, to enable the off-budget funding of economically viable water resources infrastructure, while also enabling the leveraging of revenue to ensure the development of social infrastructure to support provision of basic water services and water for poverty eradication programmes.

During 2007/8 the Olifants, Upper Vaal and Berg Catchment Management Agencies will be established and notice of this will appear in the Government Gazette. Governing Boards will be put in place for the Thukela, Usuthu to Mhlathuze, Olifants/ Doorn and Gouritz CMAs.

Significant challenges have been experienced in the transformation of previous Irrigation Boards into Water User Associations. The issue of representation on the management committees remains a key challenge, which the Department will continue to address in the coming year. A policy review of the transfer of staff and functions to Water User Associations with government owned infrastructure will also be finalised during 2007/8.

Water Boards have an important role to play in the delivery of water services and in the delivery of bulk, treated water in particular. However, there have been challenges in governance in some of these institutions and in the relationship between local government and water boards. The Department is running a programme on the institutional reform of Water Services Providers, including Water Boards and decisions on the future of several under performing boards will be taken and implemented during 2007/8. Of particular concern are the Ikangala, Bushbuckridge and Botshelo Water Boards.

The institutional reform of water services providers is designed to enable regional water services providers to achieve greater efficiencies based on financial viability. The strategy intends to take advantage of economies of scale, ensure optimal use of water resources, achieve alignment of existing and future regional infrastructure, and ensure equitable access to water services between developed and under-developed areas. This process will maximise benefits derived from the capacity of Water Boards.

b) Support to local government

To provide support to local government is considered a key element of the work of the Department and the Department's considerable efforts in this regard have been well recognised by Government.

The Department has put a lot of effort into the function of supporting local government. This has resulted in the Department winning the 2006 National Municipal Performance excellence award (Vuna Award) for being a National Sector Department Providing exemplary support to local government.

The Department has developed a comprehensive support plan for the water sector that addresses its support requirements. This strategy is closely aligned to the DPLG five-year strategy plans. The new year will see further enhancement of the support plan which includes support for municipalities on water resources management area support initiatives; support in regard to Municipal Infrastructure Grant (MIG) implementation. The introduction of project and programme management practices managed by the DWAF will enable a clear flow of information, which will ensure the alignment of planning, funding and budget prioritisation initiatives. These initiatives in turn will lead to a holistic targeted approach to planning service delivery.

With regard to the alignment of WSDP with the IDPs and the Provincial Growth and Development strategy, training programmes will be implemented to capacitate newly elected councillors and managers. The number of technical experts deployed at municipalities will be increased. The Implementation of Action Plans emanating from the Presidential Izimbizo, within the Project Consolidate Framework will be implemented. The Department further commits to provide resources to address gaps identified by Municipal Support Plans.

Provincial Water Sector Development Plans to integrate both Water Services and Water Resources will also be developed. Follow-up of councillor training workshops on Water Services and Water Resources as requested by councillors will be conducted. DWAF's monitoring and evaluation function on service delivery at local government level will be strengthened. The number of people accessing free basic water through improving functionality and support to municipalities will be increased.

In an effort to ensure access to water services and fast-track delivery to meet the targets, the Department will facilitate the promulgation of the new Water Services Act, the roll out of the Water Services Regulatory Framework and the completion and implementation of the Institutional Reform Strategy.

c) Transfer of Category B and C plantations

The Department's remaining plantation forests, comprising both commercial plantations and community woodlots, often referred to Category B and C plantations, represent important assets that the State can make available in the quest of eradicating rural poverty. Significant research went into determining the value of these assets for business purposes. This information will have an impact on the design of strategies for partnerships between the State, the private sector and communities to which the Department will transfer the assets. The remaining plantations have been divided into 22 business packages for transfer purposes. The Department accepts that this is an involved process requiring an integrated development process and as such needs to be undertaken in a carefully planned manner seeking as much coordination also with the Land Reform Programme.

Manzengwenya and Mbazwana plantations have been identified as transfer priorities as a receiving community has been identified through the Restitution Process. The Department will be concentrating its energies on these projects to fine tune its transfer strategy for the remainder of the plantations.

d) WAR and BBBEE in water use licences

The reallocation of water to the historically disadvantaged people of South Africa is a crucial part of transforming society and building a unified nation, free from poverty and

discrimination. The water allocation reform programme aims to reallocate resources to those who were excluded from access to key natural resources by the apartheid policy. In 2007/8 the water allocation reform programme will be rolled out in the Jan Dissels, Mhlathuze and Inkomati basins and compulsory licensing to ensure reallocation will be initiated in these areas.

e) Making intergovernmental relations work

There is great collaboration between the Department of Water Affairs and Forestry, the Department of Provincial and Local Government and other sector departments to ensure an integrated and comprehensive approach to support local government within the spirit of the Inter-Governmental Relations Framework. Project Consolidate lays the basis for this foundation. The Department will also continue to work with the South African Local Government Association in developing joint policies and support programmes that can better respond to the needs of municipalities.

The established project steering committees, which include the relevant national, provincial and local spheres of Government and any other relevant organisation or institution, will oversee the management and implementation of the relevant infrastructure projects as indicated. This will ensure strong intergovernmental relationships, openness and transparency. The Department of Water Affairs and Forestry will monitor progress on its Free Basic Water program through its one-stop-shop units and will report this on its Free Basic Water website.

During 2007/8 the Department and the national and provincial Departments of Environmental Affairs will finalise and implement a joint programme to permit landfill sites. Work will continue on the joint licensing of afforestation with the provincial departments of Agriculture and Environmental Affairs. A particular challenge during 2007/8 and later years will be to ensure sufficient capacity in the Department and the provincial departments to process large areas of afforestation in the Eastern Cape and KwaZulu-Natal.

f) Provision of support services

The Department's Support Services should provide flexible and innovative solutions while helping to create a healthy and compelling working environment. In adopting this strategy, the Department recognises the application of an integrated approach to accelerate services. This will place demands on a workforce operating in an environment characterised by constant change. The following factors will drive the provision of an innovative support services to line functions strategic partnership with line functions; client focus; collaboration and consultation with stakeholders; promotion of alignment; accountability and creative collective ownership.

5.1.4 International Agenda

a) Support to NEPAD and AMCOW

Support to water services programmes in Africa, in order to achieve millennium development and World Summit on Sustainable Development targets will continue. The Department remains committed to ensure proactive engagement with the NEPAD and SADC water services initiatives.

Work will also continue to ensure the alignment of the African Rivers Basins Organisation with AMCOW, in which the Department has been playing a key role. Post reconstruction support will be provided in the water sector to other African countries, such as Rwanda and the Democratic Republic of Congo.

b) SADC forest protocol

The Department will support development through engagement in international processes and agreements, in particular through SADC and NEPAD. The SADC forestry potential study will be integrated into the SADC and NEPAD processes.

c) Establishment of basin organisations

The SADC Protocol on Shared Watercourses governs the management of shared rivers in SADC. In line with this, South Africa has entered into several agreements with regard to sharing international rivers and the establishment of international basin organisations. This approach is in line with the policy of Government that water can be used for joint development rather than being a source of conflict between countries. A secretariat for a number of commissions will be established during 2007/8. Work will also continue in the existing international basin organisations and committees.

5.1.5 Develop a plan on DWAF's contribution to the broader 2010 strategy

As the sector leader, the Department will play a crucial role in ensuring water-related preparation for the 2010 FIFA Soccer World Cup. This includes ensuring, for example, the management of the quality of drinking water, the suitability of water for recreational purposes and ensuring that drought and flood mitigation measures are in place. DWAF will develop and implement a plan to ensure that these matters are taken care of, particularly by local government.



The Department has initiated a programme to ensure co-ordinated and effective skills development and training for the water sector. A first phase investigation into the skills development needs. During 2007/8 a plan to ensure the coordination of skills development and training for the water services sector will be developed and implemented and a further phase investigation will look into the needs of the water resources sector.

5.1.6 Communication

The Department intends to use the opportunity created by the observance of nationally recognised days and events such as Water, Arbor and Sanitation weeks to raise the awareness and education of stakeholders about critical resources, water and forestry, and their integral role in achieving the twin goals of economic growth and social development. Future activities and events will serve to actively profile and involve the broader South African public about the management and conservation of these resources. The Department's Communication Strategy will be geared towards achieving these objectives.

6 MEDIUM - TERM PROGRAMME PERFORMANCE TARGETS

6.1 PROGRAMME 1: ADMINISTRATION

The administration programme conducts the overall management of the Department and provides centralised support services. It mainly exists in order to provide policy leadership, business integration and alignment, risk management and advice and core support services, including finance, human resources, legal, management, communication and information services.

The Department's human resource development strategy is rooted in the need to drastically increase the number of people from previously disadvantaged communities entering the technical fields in the water and forest sectors. The Department will place more focus on the implementation of the 2025 capacity building strategy.

Programme 1: Administration is responsible for the carrying out of the support activities necessary to achieve the core objectives of the Department as required by Chapter 1, Part III B1 (b) of the Public Service Regulations, 2001. Components of the programme are as follows:

- The newly established Chief Directorate: Strategic Operations Support, which is headed by the Chief Operating Officer, provides strategic leadership and alignment with broad Government objectives, integration with cabinet, FOSAD clusters and parliamentary programmes and further provides administrative and technical support to the offices of the Minister and the Director-General. The Chief Directorate is also responsible for the preparation of the strategic plan and annual reports of the Department, as well as the facilitation of organisational performance reviews.
- The Branch Corporate Services, which is headed by the Deputy Director-General: Corporate Services provides various support services to ensure the smooth running of the Department to create a productive, efficient and creatively transformed working environment to enable the Department to realise its overall strategic objectives.
- The Finance function, which is headed by the Chief Financial Officer, provides financial
 and accounting management to ensure the effective management of assets, revenue,
 budgets, expenditure and the acquisition of goods and services. The function also

- ensures adequate financial systems and improved financial management to manage the financial resources of the Department effectively.
- The Chief Directorate: Internal Audit, which is headed by a chief director, reports directly to the Director-General and reports at audit committee meetings, is responsible for the risk management strategy, which includes a fraud prevention plan. The purpose, authority and responsibility of the Chief Directorate: Internal Audit is defined in an audit charter developed in consultation with the audit committee and it conducts its business in accordance with the standards set by the Institute of Internal Auditors as required by the Treasury Regulations.



CORPORATE SERVICES BRANCH

Building the capabilities of the Department to deliver

In the context of the general skills shortages, there is an increasing demand for water engineering professionals, scientists and technicians at macro and micro levels. The challenge of an aging workforce with sector-specialist knowledge, combined with a shortage of students completing studies in the relevant fields, have increased the pressure and severely challenged the attraction and retention strategies of DWAF. The impact of uncompetitive Government's salary rates compared to the private sector, suggests that the strategies that have been deployed to date, are only effective for a limited time and cannot address the long-term situation.

The Learning Academy will become the Department's major initiative that seeks to promote collaboration with academic institutions, professional engineering bodies and key sector players. The Academy will afford the Department the opportunity to not only increase resources to support students at undergraduate and graduate levels in selected institutions of higher learning, but to also make structured professional development support accessible. The awareness and incentives thus created will ensure that more young people choose the relevant fields of study, that pathways are created for professional development and recognition, and the retention and effective deployment of existing expertise to mentor young professionals.

The bilateral agreements with countries such as Cuba and Japan provide for capacity building programmes in the form of exchange programmes. The relationship with Cuba specifically, has for the past two years assisted to transfer skills, through secondments, in selected provinces in specialist areas such as operations and management, ground water and resource management.

The organisation and empowerment of women

The disparity in participation of gender, socially and economically disadvantaged groups of citizens, is a major concern of DWAF. The latter will seek to enhance its service delivery impact by encouraging greater participation of women in the water and forestry sectors. There is an urgent need to increase opportunities for women to access information to facilitate either their civic or economic participation. Thus, awareness raising, social

capital development and structuring the governance relationship will be a major focus of the Department.

An appropriate mechanism to facilitate and formalise engagements for women in the Department will be explored and implemented at the national and regional levels. This will assist in the design of capacity building initiatives with a particular focus on information provision, knowledge and skills acquisition which are critical to ensuring that women fully exploit the economic opportunities.

The departmental efforts aimed at the empowerment of women and gender equality will be further enhanced by the gender audit and proofing projects that are currently underway. These are focused on the internally and externally oriented interventions, respectively. It is envisaged that these complimentary strategies will serve to increase the influence of women in the governance of the sector, expand the base of service providers through enterprise development and employment creation strategies consistent with government's empowerment policies.

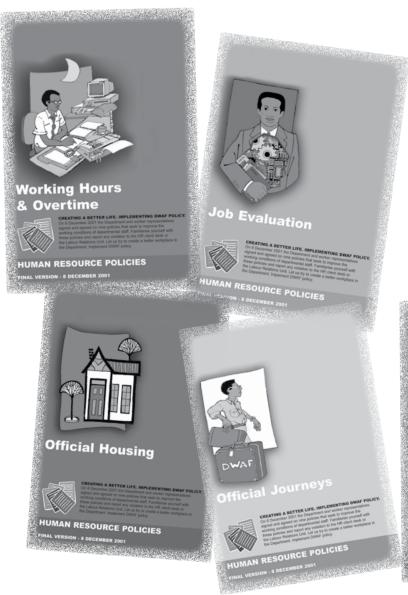
Improving Departmental-wide performance

For the Department to perform at the highest possible level, a culture of performance will need to take root. It is therefore critical that the mutually reinforcing tools meant to institutionalise the appropriate ethos in the public service, be integrated and brought to bear and positively contribute to a performance-driven culture. This will entail strict compliance with the provisions of the Performance Management and Development System; prioritising the training and education of managers across various levels in managing the performance and development of employees; improving the quality of performance agreements; aligning the generation of performance reports with reporting requirements; and reconfiguration of the current organisational arrangements in line with the functional and external environmental imperatives.

These actions will ensure that the organisational design is properly aligned to the corporate strategy and effectively supports the implementation of the mandate.

Implementation of the human resource turnaround strategy

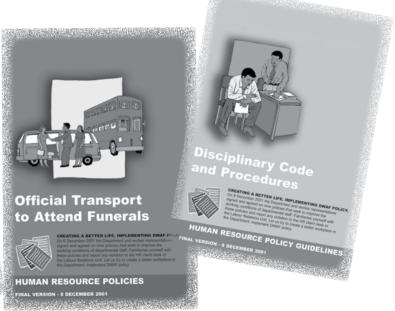
The Department is committed to find solutions to the major challenge of existing backlogs occasioned by the weaknesses in the human resource discipline. The elimination of the



backlog, while simultaneously maintaining current levels of service in the short-term, and subsequently improving the quality of outputs, is a high priority. The turnaround strategy that has been developed will ensure that the bar is consistently raised and that attention is increasingly paid not only to the operational routine, but to the strategic functions of human resource management as well. This will be achieved through the most advantageous performance mix of internal capacity and competitive sourcing.

Monitoring and Evaluation

The Department will identify appropriate performance indicators to measure its performance on the dimensions that have been highlighted as being critical in the delivery of the mix of outputs. Since these are in line with the Government Programme of Action, the information generated will enable horizontal integration and coordination across the government—wide monitoring and evaluation system



CORPORATE SERVICES OUTPUTS AND TARGETS

SUB-PROGRAMMES	OUTPUTS	MEASURES	07/08 TARGETS	08/09 TARGETS	09/10 TARGETS
Human Resources (HR)	Human Resources turnaround strategy implemented	% elimination of backlogs in transaction work	60% elimination of backlogs in transaction work	80% elimination of backlogs in transaction work	100% elimination of backlogs in transaction work
		% efficiency improvement and HR support services	20% efficiency improvement and HR support services	40% efficiency improvement and HR support services	60% efficiency improvement and HR support services
	Skills base increased	Number of engineers, technicians, scientists produced	A learning	40 Intake of graduates	50 qualified and experienced
			Academy established with an intake of 60 graduates		technicians/scientists and engineers produced
		Number of employees trained	Capability statement developed for DWAF	60% of employees trained	80% of employees trained
			50% of employees trained on:		
			 Performance management Financial management and skills Computer skills Time management 		
		Number of learner interns who completed experiential learning	18 learner interns enrolled	40 learner interns completed training	60 learner interns completed training
	Service delivery model effectively aligned, clarified and focused	% of milestones in the restructuring roadmap achieved	Targets achieved according to restructuring road map	Targets achieved according to restructuring road map	-
	Employee satisfaction and working environment improved	% improvement as per climate survey	40% improvement in employee satisfaction	60% improvement in employee satisfaction	60% improvement in employee satisfaction
Gender and Disability Mainstreaming	Gender and disability policies, strategies and tools developed	Number of policies and strategies reviewed and developed.	50% of policies and strategies reviewed and developed.	80% of policies and strategies reviewed and developed	100% of policies and strategies reviewed and developed
		Number of tools developed	100 Tools for gender integration, budgeting monitoring developed	-	-

SUB-PROGRAMMES	OUTPUTS	MEASURES	07/08 TARGETS	08/09 TARGETS	09/10 TARGETS
Gender and Disability Mainstreaming (cont)	Gender and disability projects audited	% of programmes and projects audited	100% audit of programme and projects completed	•	-
	Strategic considerations implemented and monitored	% of programmes implemented, monitored and evaluated	50% of strategic considerations. 60% of programmes and projects monitored and evaluated	60% of strategic considerations implementation	80% strategic considerations implemented 80% programmes and projects monitored and evaluated
Information services	Operational efficiency improved	Improvement using the IS Matrix Framework as a benchmark	80% improvement in Operational efficiency	60% programmes and projects monitored and evaluated	100% improvement in Operational efficiency
	Effective and enabling IS Architecture developed	Level of requirements / Standards implemented	40% Level of requirements /Standards implemented	100% improvement in Operational efficiency	100% Level of requirements/ Standards implemented
Transformation	Participation and beneficiation of Historically Disadvantaged Individuals (HDI) Increased	% increase of HDI participation and beneficiation in contracts that are awarded	20% increase of HDI participation and beneficiation from the baseline status	30% increase of HDI participation and beneficiation from baseline status	50% increase of HDI participation and beneficiation from baseline status
		% increase in BBBEE procurement expenditure	50% BBBEE audit recommendations implemented	80% BBBEE audit recommendations implemented	100% BBBEE audit recommendations implemented
	programmes and projects Monitored and evaluated	% of programmes and projects monitored and evaluated	50% of programmes and projects monitored and evaluated	70% implemented, monitored and evaluated	90% implemented, monitored and evaluated
Legal Services	Drafting and maintenance of legislation	Milestones achieved as per roadmap	50% milestones achieved in the drafting of the NWRI Agency Bill.	Promulgation of the NWRI Agency Act	60 Milestones achieved as per roadmap of any legislation to be introduced
			Milestones achieved in the drafting of the National Water Amendment Bill.	Promulgation of the National Water Amendment Act	Milestones achieved on the promulgation of regulations and publication of notices

SUB-PROGRAMMES	OUTPUTS	MEASURES	07/08 TARGETS	08/09 TARGETS	09/10 TARGETS
Legal Services (cont)			Milestones achieved on the promulgation of regulations and publication of notices	Milestones achieved as per roadmaps on the promulgation of regulations and publication of notices	-
	Legal support on litigation, and law enforcement improved	% improved legal support	20 days deliver support on coplex matter/cases achieved	15 days deliver support on complex matter/cases	10 days deliver support on complex matter/cases
Administration	efficiency in logistical services improved	% of measures stipulated in service level agreements with clients	80% of measures /standards stipulated in the service level agreement met	85% of measures and standards stipulated in the service level agreement met	90% of measures and standards stipulated in the service level agreement met.
	Policies, Strategies developed, reviewed and implemented	Number of policies, strategies developed, reviewed and implemented	100% of policies reviewed	100% of policies and strategies implemented	
			Accommodation/office space strategy developed		
		Audit report on effectiveness of IM manual system	50% of audit recommendations implemented	100% of audit recommendations implemented	
	Efficiency of information management improved	% of recommendation of audit report implemented	Electronic system designed, approved and 30% implementation	60% implementation Electronic system	100% implementation of an electronic system
	Safe and secure working environment created	% reduction of security incidences	50% reduction of security incidences	60% reduction of security incidences	70% reduction of security incidences
		Physical security audit completed	50% of physical security audit recommendations implemented	70% of physical security audit recommendations implemented	100% of physical security audit recommendations implemented

SUB-PROGRAMMES	OUTPUTS	MEASURES	07/08 TARGETS	08/09 TARGETS	09/10 TARGETS
National Transfers	State forests areas transferred to rightful recipients	Number of plantation packages (categorised in terms of their financial viability) successfully transferred according to plan and on a sustainable basis.	One (Inyaka), two (Manzengwenya and Mbazwana, and KwaZulu- Natal) and four nurseries (Wossley, Upington, Phutadichaba and Mafikeng)	Two packages transferred in the Eastern Cape	Six (Limpopo and KwaZulu- Natal)
		Areas of natural forests transferred to other management agencies with the necessary management capacity.	Eastern Cape, KwaZulu-Natal, Mpumalanga nad Knysna	Limpopo	Monitoring (LFMU ongoing)
		Areas of State forest land not suitable for forestry deproclaimed.	KwaZulu-Natal, Eastern Cape	-	-
		KLF lease agreement negotiation process started	Lease negotiations taking place	Lease finalised	Monitoring (LFMU ongoing)
		Cape exit areas Re- commissioned	Cabinet approval	Negotiations bidder done	Finalisation of transaction
	Water services schemes transferred	Number of transfer agreements (TA) concluded and number of staff transferred	Two agreements	-	-
	Water resources (CMA/ WUA) transferred	Number of TAs concluded and number of staff transferred	Five transfer agreements concluded and number of staff transferred	Five transfer agreements concluded and number of staff transferred	Five transfer agreements concluded and number of staff transferred
	Compliance with TAs and the Division of Revenue Act (DORA) including Refurbishment Program monitored	Number of WSA compliant with TA and DORA	All WSA compliant with DORA and concluded TAs	All WSA compliant with DORA and concluded TAs	All WSA compliant with DORA and concluded TAs

SUB-PROGRAMMES	OUTPUTS	MEASURES	07/08 TARGETS	08/09 TARGETS	09/10 TARGETS
National Transfers (cont)	a business enabling IS Architecture created	% of system availability	80% availability on class A, B and C systems	85% availability on class A, B and C systems	90% availability on class A, B and C systems
	a business enabling IS Architecture created	Number of implemented IS Business Continuity Plans	Critical Systems	All A and B (critical systems including finance)	A, B, and C (office support systems)
	Customer responsiveness monitored and evaluated	% of measures stipulated in service level agreements with DWAF IS users and service providers met	80% measurements met	85% measurements met	90% measurements met
	Internal customer service improved	% of improvement in customer satisfaction index	3% increase in overall measurement	2% increase in overall measurement	2% increase in overall measurement
Communications	Positive Ministerial and Departmental media image profiled	% increase in the media coverage of DWAF's business.	50% coverage in all media, based on media releases, media briefings, events and functions.	60% coverage in all media, based on media releases, media briefings, events and functions.	65% coverage in all media based on media releases, media briefings, events and Functions.
		% improved media profile of the Department and Ministry.	30% improved media profile of the Department and Ministry.	40% improved media profile of the Department and Ministry.	50% improved media profile of the Department and Ministry.
			100% completion of DWAF web engineered	-	-
	Branding outlook improved	% of branding interventions implemented	5% new branding interventions implemented	80% new branding interventions implemented	100% new branding interventions implemented

FINANCE BRANCH

The Department is doing everything in its power to address the on-going concerns raised by the Portfolio Committee on water Affairs and Forestry and is also repositioning itself appropriately to implement measures to address crucial issues raised by the Minister in the flagship projects. Issues that will be focused on during the next medium term period include amongst others, the poor audit that the Department received and the non-compliance with GAAP, as well as the perception that the Department is not able to turn things around, the apparent lack of capacity in certain areas of the branch with posts not being filled, and the on-going theft and losses that the Department is experiencing.

Reorganisation

The reorganisation of Finance branch at national and regional offices entails establishing a cash accounting unit with dedicated resources and independent processes, and relocation of people, equipment and technology.

Engagement with Office of Accountant General (OAG)

An ongoing engagement with the Accountant General to implement a comprehensive programme of support will be implemented. The programme includes the provision of full time skilled resources to the Department; implementation of a comprehensive skills transfer programme; advising on and integrating of crucial financial management projects; assistance with preparation of management accounts; and supporting DWAF in conducting risk assessment and enhancing its internal audit processes.

SAP Implementation

The implementation of SAP as the preferred Enterprise Resource Planning (ERP) system to support the trading activities has commenced. This has resulted in the implementation of accrual accounting for the trading activities and is geared at ensuring compliance with the provisions of section 40(1) of the Public Finance Management Act, (Act 1 of 1999) (PFMA).

Supply Chain Management Implementation and Compliance to Treasury Regulations

The Department is gearing itself to comply with the Supply Chain Management (SCM) Framework by developing programmes and making interventions to improve SCM; capacitating employees to administer the daily management of assets including the review and updating of policy; establishing appropriate structures at national and regional



offices; implementing Basic Asset Policies and procedures, and updating for the trading account; managing the comprehensive asset register; providing progress reports to National Treasury on their implementation requirements, and ensuring that women and youth led companies are provided with procurement opportunities and to get involved with the implementation of projects through joint ventures with established organisations within the Department.

FINANCE MEDIUM TERM OUTPUTS AND TARGETS

SUB-PROGRAMME	ОИТРИТ	MEASURES	TARGET 2007/08	TARGET 2008/09	TARGET 2009/10
Effective Financial Management	PFMA, MTEF and MTSF requirements complied with	Monthly expenditure reports to NT, HoD and EA	100% achievement of expenditure reports and budget submissions	100% achievement of expenditure reports and budget submissions	100%achievement of expenditure reports and budget submissions
	Under-spending on budget allocation systematically eliminated	Budget and funding requests to National Treasury in terms of guidelines	98% budget expended	100% budget expended	100% budget expanded
	SAP as the selected ERP system implemented	Develop and customise SAP to suit needs	100% SAP implementation Reconstitute DCC with units for main and trading account	-	-
	Business needs supported	Bi-monthly meetings with business units	Pilot monitoring tool for expenditure	Roll out monitoring tool for expenditure	100% implementation of monitoring tool for expenditure
	Effective supply chain management	Compliance with preferential procurement policy	100% compliance	100%	-100%
	Accurate tariffs developed	Finalise tariffs and achieve collection targets	Publish tariffs for 2008, achieve 80% collection	Finalise tariffs for 2009, achieve 90% income	Finalise tariffs for 2010 and achieve 95%income
	Revenue management improved	Quarterly reports	100%	100%	100%
Restructuring of Finance Branch and regional finance components	Separate cash and accrual accounting units established and resourced	Cash accounting and accrual units separated	100% separation of main and trading account activities	90% target achieved with securing resources	100% target achieved with securing resources
	Regional finance structures established	National and regional structures populated with resources and operationalised	80% target achieved with populating finance structures	Transferred functions to agency	Transfer functions to CMAs
		Training programmes aligned to accrual implementation	70% target achieved with populating finance structures	Ongoing training and development for SAP	Ongoing training and development for SAP
			Migration plans developed	80% target achieved with populating finance structure	100% target achieved with populating finance structure
			Ongoing training and development for SAP	-	-

SUB- PROGRAMMES	OUTPUTS	KEY PERFORMANCE INDICATOR	TARGET 07/08	TARGET 08/09	TARGET 09/10
	Project Charter for enterprise wide asset management implemented	Operational asset management data base	100% target achieved in implementation of Project Charter	100% implementation of accepted platform	100% implementation of new enterprise wide asset management system
	Fixed asset management strategy and plan approved and implemented	Operational project plan and resources secured	Identify, procure and customise acceptable platform	100% completion of controls and procedures	-
	Comprehensive asset registers implemented	Controls and procedures in place	50% completion of controls and procedures	100% asset technical and financial assessment completed	-
		Completed asset register updated on a regular basis	50% asset technical and financial assessment completed	100% of all assets migrated to new system	-
	Comprehensive asset registers implemented	Completed asset register updated on a regular basis	100% of all assets included in current system and operational items captured and linked to assets		

6.1.3 Resource Information - Administration

	Administration								
Sub-programme	Audited outcome Adjusted appropriation Medium-to			m-term expenditure	-term expenditure estimate				
R thousand	2003/04	2004/05	2005/06	2006/07	2007/08	2008/09	2009/10		
Minister	981	957	923	885	938	958	1,034		
Management	30,537	32,336	27,559	89,156	74,315	74,854	76,192		
Corporate Services	97,543	110,733	118,783	154,518	176,442	183,217	201,188		
Information Services	81,869	74,668	74,913	107,632	77,314	81,021	85,617		
Property Management	69,375	80,731	86,877	98,979	109,501	117,605	131,933		
Financial Management	51,900	54,000	56,200	58,500	63,600	66,702	70,031		
Total of sub-programmes	332,205	353,425	365,255	509,670	502,110	524,384	565,995		
Change to 2006 Budget Estimate				72,962	73,702	72,608	79,884		

6.2 PROGRAMME 2: WATER RESOURCE MANAGEMENT

Measurable objective: Ensure that water resources are allocated so that they promote social and economic development, maintain the reliable availability of water in sufficient quantities and of an appropriate quality, to meet the needs of all consumers and meet international water-sharing agreements, while ensuring that water resources are developed and protected to enable sustainable water availability and use.

6.2.1 Situation analysis

Lower than average rainfall over much of the country for much of the period from April 2006 has resulted in a general decline in the levels of water stored in the country's major impoundments, from 90% in March 2006 to 85% in mid-February 2007. Even in places where there are adequate supplies from surface water sources the availability of groundwater has been compromised because rainfall has been insufficient to recharge aquifers. Consequently drought relief interventions have been necessary and will continue to be necessary in most parts of the country to ensure continued provision of water to the many communities that depend on groundwater as their principal sources of supply. The need for repeated drought relief over a number of years to some communities has highlighted the necessity to develop additional sources to secure supplies of water in the long term. Although large parts of the country are currently described as somewhat dry or under moderate drought conditions as per the South African Weather Services Standardised Precipitation Index, flooding events have occurred in the Eastern, Western and Northern Cape Provinces and in the Free State and have caused damage to water-related infrastructure.

The period following the promulgation of the National Water Act in 1998 was occupied to a significant extent by the development of the necessary operational policies and implementation strategies. Much of this work is now substantially complete and the pace of implementation is increasing. Implementation comprises a mix of ongoing, routine activities such as scheme operation, data collection and information management, control of water use, dam safety control and the planning and design of capital works, combined with the introduction of new approaches such as a system of administrative authorisations to use water, measures to protect water resources, a comprehensive system of water use charges, and a suite of decentralised water management institutions. Water

resource management in South Africa is therefore currently characterised by continuous change, where even the so-called routine activities are subject to improvement and new approaches, and this state of change will continue until all the requirements introduced by the Act are established and made fully operational throughout the country.

The integrated nature of water resources and the necessity to manage them in an integrated way, means that none of these activities can be put on hold in order to concentrate all available resources on one specific issue. Nevertheless, the Department has identified a number or priority areas requiring special attention and these are discussed in the following section.

6.2.2 Policies, priorities and strategic objectives

Experience with implementing some of the provisions of the National Water Act since its promulgation in 1998 has pointed to the need to revise certain parts of the Act. The revision is in progress and is intended to provide greater clarity on issues such as the transfer of water use authorisations, the status of uses that were lawful under previous legislation and particularly to clarify the status, roles and responsibilities of water user associations. The revision takes account of the development of, and will ensure coherence with, the proposed National Water Services Bill and the proposed National Water Resources Infrastructure Agency Bill, both of which are in preparation.

Priority implementation activities focus on achieving the major objectives - equity, sustainability and efficiency - of the National Water Act. These include the water allocation reform programme and complementary activities such as the classification of water resources and the determination of reserves and resource quality objectives; the implementation of water conservation and water demand management measures; the management of water quality; the expansion, refinement and rationalisation of monitoring networks and information management systems and measures to deal with unlawful water use.

The establishment of the institutional framework for managing water resources - the National Water Resources Infrastructure Agency, catchment management agencies and water user associations - is gathering momentum. The Agency is scheduled to be established in 2009. One catchment management agency is well on its way to become fully operational and Government Notice has established a further seven. All 19 agencies are expected to be established and operational by 2012.

A detailed programme of the activities of the infrastructure branch and Agency over the next five years in terms of maintaining, operating, developing and refurbishing/ rehabilitating infrastructure is provided in the table of outputs.

Priority initiatives to build capacity for water management include the 2025 Vision, a 20-year plan for capacity building in the water sector as a whole and the Learning Academy, an intervention to build technical and engineering capacity within the Department.

6.2.3 Analysis of constraints and measures to overcome them

In addition to constraints on development imposed by South Africa's general aridity, poor water quality can also seriously limit the fitness for use of water resources. A particular cause for concern is a decline in the quality of effluent discharged from many municipal sewage treatment works. This reflects the inadequate capacity of many municipalities to undertake their water-related responsibilities and the Department is offering as much support as possible to local government to rectify the situation. Inadequate management capacity in local government is also reflected in many of the drought relief situations discussed previously and similar support initiatives are required from the Department. The 2025 Vision initiative discussed above, together with specific issue-based support and capacity-building initiatives will make significant contributions to improving management capability.

The Department is also experiencing human resource capacity constraints in undertaking its responsibilities and is developing approaches to attract and retain the necessary skills and competences.

Analysis of the potential impacts of global climate change indicates that parts of South Africa could experience reduced rainfall, reduced surface runoff and reduced groundwater recharge. Floods could become more intense and droughts could become more protracted. The Department is studying these analyses to better understand the implications in the specific areas of the country where the impacts could be most severe and experienced soonest, and to develop strategies to adapt to the changed conditions.

6.2.4 Description of quality improvement measures

The creation of a dedicated branch in the Department, with ring-fenced funding, to manage nationally-important water resources infrastructure will improve the efficiency of infrastructure management and enable a more systematic approach to the maintenance and refurbishment of aging infrastructure. The imminent establishment of the National Water Resources Infrastructure Agency is in accordance with the trend towards executing

the State's role in direct service provision through appropriately structured public organisations and has the advantage of providing greater flexibility in the financing of infrastructure development projects.

The progressive establishment of catchment management agencies, the transformation of existing irrigation boards into water user associations and the establishment of new associations are intended to move the responsibility for managing water resources closer to the people who use the water and have a direct interest in managing water resources sustainably. This will serve to democratise the institutions responsible for managing water resources and localise accountability for decisions around, for instance, allocation of water use.

The Department has embarked on a review of the processes involved in water allocation, especially to address the sometimes substantial delays in assessing licence applications and issuing authorisations. This review includes the streamlining of complementary processes for determining resource protection measures such as the Reserve, which must be completed before a licence is issued and the determination of licence conditions, such as the implementation of water demand management measures. Improving access to essential water resources information is also being addressed.

A range of capacity building initiatives, including the two major ones mentioned previously will result in a larger pool of expertise to manage water resources, especially drawn from the previously disadvantaged sectors of society.

6.2.5 Sub-programmes

- Equitable Supply covers the policy, planning and regulatory functions required
 to ensure the reliable and equitable supply of water for sustainable economic and
 social development, including the eradication of poverty. This includes assessing
 available water in a particular area and developing strategies to enable supply to
 meet demand.
- Sustainable Supply supports the provision of a reliable and equitable supply of water as well as the bulk of the Working for Water and Working on Fire programmes for sustainable economic and social development, including the eradication of poverty.
- Protection Policies covers the policy, planning and regulatory functions required to ensure the protection of water resources, such as developing a system for classifying water resources as required by the National Water Act (1998).

- Protection Measures initiates and supports the implementation of measures to protect water resources, such as pollution protection measures or ensuring sufficient water for the aquatic ecosystem to function properly.
- Institutional Regulation provides policy and strategy support for developing and establishing effective water management institutions (catchment management agencies and water user associations) and includes revenue collection from water use charges.
- Institutional Development ensures that effective water management institutions are developed in the regions.
- Strategic Alignment ensures that policies and strategies are internally consistent and aligned with relevant external policies and legislation, develops and maintains monitoring and information systems, and promotes capacity building among water resource management practitioners and stakeholders.
- Stakeholder Empowerment develops empowered, skilled and representative staff, and capacitates stakeholders and the general public to achieve integrated water resource management.
- African Co-operation promotes integrated water resource management globally, particularly in Africa in support of NEPAD.
- Water Resource Administration provides management and administrative support services to the programme in the national office.
- Water Resource Support provides support services to the programmes in the regions, namely human resources, financial management and general administration.
- Operations of Water Resources provides for the augmentation of the water trading account to ensure the effective management of water resources and the sustainable operation and management of bulk water infrastructure.
- Infrastructure Development and Rehabilitation provides for the augmentation of the
 water trading account to undertake the design, construction and commissioning of
 new water resource infrastructure as well as the rehabilitation of existing infrastructure
 to ensure the safety and functionality of departmental dams and related structures.



WATER RESOURCE MANAGEMENT MEDIUM-TERM OUTPUTS AND TARGETS

SUB-PROGRAMME	OUTPUTS	MEASURES	2007/08 TARGETS	2008/09 TARGETS	2009/10 TARGETS
Equitable and sustainable supply	Water use authorised	Number of catchments in which Water Allocation Reform is implemented	Compulsory licensing completed for Jan Dissels catchment and announced for Mhlathuze and Nkomati	Inkomati and Mhlathuze catchments completed	Olifants/Doorn, Upper and Lower Vaal catchments completed
		Improvement in time taken to evaluate license applications	Average processing time for evaluation of licence applications reduced from 24 to 18 months.	License application tracking established and average processing time reduced to 12 months	Average processing time reduced to six months
			BBEE guidelines developed and implemented		
		Non compliance with legislation or licence conditions addressed	Compliance and enforcement strategy finalised and implementation initiated	Implementation of compliance and enforcement strategy	Compliance and enforcement strategy implemented and reviewed
		Measurable impact on establishment and development of resource poor farmers (RPF)	300 RPFs granted financial support	360 RPFs granted financial support	432 RPFs granted financial support
			Rain water harvesting tanks project rolled out	Rain water harvesting tanks project rolled out	Rain water harvesting tanks project rolled out
	Water availability and water requirements balanced	Studies to balance water supply and requirements timeously undertaken and solutions developed	Water balance strategies for up to 12 catchments and systems and analysis of up to 10 water resource development/ management options in various stages of start-up, continuing from the previous year, or completion.	Water balance strategies for up to 12 catchments and systems and analysis of up to 10 water resource development/ management options in various stages of start-up, continuing from the previous year, or completion.	Water balance strategies for up to 12 catchments and systems and analysis of up to 10 water resource development/ management options in various stages of start-up, continuing from the previous year, or completion.

SUB-PROGRAMME	OUTPUTS	MEASURES	2007/08 TARGETS	2008/09 TARGETS	2009/10 TARGETS
Equitable and sustainable supply			During this year the following studies will, for example, be completed:		
			Reconciliation strategy for the Western Cape Supply System		
			Reconciliation strategy for the Vaal River System		
			Reconnaissance study for the Crocodile River (East)		
			Clanwilliam Dam raising: implementation study		
	Available water used effectively and efficiently	Water conservation/water demand management (WC/WDM) strategies developed and implemented	WC/WDM strategies for Vaal, Inkomati and Olifants developed and implemented	WC/WDM strategies for two WMAs developed and implemented.	WC/WDM strategies for two WMAs developed and implemented. Reduce water losses in agriculture by 2%
				Reduce water losses in WSAs by 5%	
		Prioritised invasive alien plant species (terrestrial and aquatic) treated and cleared	192 000 hectares cleared and 557 000 hectares followed up	218 000 hectares cleared and 632 000 hectares followed up	
	Water related disasters managed	Policies, strategies and guidelines and information system developed and responsive to disasters	Current disasters managed and roles and responsibilities with regard to water related disasters unpacked	Current disasters managed and information systems put into service	Current disasters managed and guidelines with regard to roles and responsibilities and information system developed
Equitable and Sustainable Supply	A national water resource infrastructure agency established	Agency established and developed to full functionality	Agency Act promulgated. Agency board appointed	Cabinet approval of establishment plan	Agency established as at 1 April 2009

SUB-PROGRAMME	OUTPUTS	MEASURES	2007/08 TARGETS	2008/09 TARGETS	2009/10 TARGETS
Equitable and Sustainable Supply (cont)	Water resource infrastructure operated and maintained optimally	Efficient operation and maintenance of water resource infrastructure and management of droughts and floods	Operation and maintenance of water resource infrastructure according to plan	Operation and maintenance of water resource infrastructure according to plan	Operation and maintenance of water resource infrastructure according to plan
	Water resource infrastructure refurbished	Dam Safety Programme - infrastructure refurbished in accordance with set priorities and specifications	29% complete	49% complete	69% complete
Infrastructure development and rehabilitation	New water resource infrastructure developed	Percentage completion of infrastructure, constructed and commissioned	Nandoni Water Treatment Works (WTW) 97%	Nandoni WTW commissioned	
			Nandoni Distribution Works 51%	Nandoni Distribution Works 77%	Nandoni Distribution Works 97%
			Inyaka WTW 60%	Inyaka WTW 83%	Inyaka WTW commissioned
			Hluhluwe Regional Water Supply 65%	Hluhluwe Regional Water Supply 76%	Hluhluwe Regional Water Supply 88%
			Olifants River Water Resource Development Project (RWRDP) (De Hoop Dam) 30%	Olifants RWRDP (De Hoop Dam) 60%	Olifants RWRDP (De Hoop Dam) 90%
			Olifants RWRDP (Distribution works) 3%	Olifants RWRDP (Distribution works) 18%	Olifants RWRDP (Distribution works) 63%
			Berg Water Project commissioned		
			Mdloti River Water Resource Project (RWRP) (Raising of Hazelmere Dam) 20%	Mdloti River Water Resource Project (Raising of Hazelmere Dam) 80%	Mdloti River Water Resource Project (Raising of Hazelmere Dam) commissioned
				Lusikisiki Water Supply Scheme (Zalu Dam) 5%	Lusikisiki Water Supply Scheme (Zalu Dam) 75%

SUB-PROGRAMME	OUTPUTS	MEASURES	2007/08 TARGETS	2008/09 TARGETS	2009/10 TARGETS
Infrastructure development and rehabilitation (cont)			Olifants/Doring RWRP (Raising of Clanwilliam Dam) 2%	Olifants/Doring RWRP (Raising of Clanwilliam Dam) 15%	Olifants/Doring RWRP (Raising of Clanwilliam Dam) 50%
			Vaal River Eastern Sub System Augmentation Project 95%	Vaal River Eastern Sub System Augmentation Project commissioned	
			Groot Letaba RWRP (Nwamitwa Dam) 2%	Groot Letaba RWRP (Nwamitwa Dam) 8%	Groot Letaba RWRP (Nwamitwa Dam) 34%
			Mzimkulu RWRP (Mzimkulu Dam) 3%	Mzimkulu RWRP (Mzimkulu Dam) 14%	Mzimkulu RWRP (Mzimkulu Dam) 47%
			Mooi-Mgeni Transfer Scheme (Spring Grove Dam) 5%	Mooi-Mgeni Transfer Scheme (Spring-Grove Dam) 30%	Mooi-Mgeni Transfer Scheme phase two (Spring Grove Dam) 80%
			Mokolo River Water Resource Augmentation (RWRA) 3%	Mokolo River Water Resource Augmentation (RWRA) 7%	Mokolo RWRA 50%
Protection policies and measures	System developed for assessment and protection of water resources	Water resources classified in priority catchments	Finalise classification system	Jan Dissels, Mhlathuze and Olifants catchments completed	Inkomati, Upper and Lower Vaal catchments completed
		Ad hoc and high confidence reserve determinations completed	Ad hoc determinations as per license applications and three high confidence determinations	Ad hoc determinations as per license applications and four high confidence determinations	Ad hoc determinations as per license applications and three high confidence determinations
		Delineation of groundwater protection zoning	Piloting complete	Methodology refined and implemented in one region	Implementation rolled out in three more regions
	Water resource quality managed	Resource protection and waste policy developed	Policy finalised and published	Policy rolled out and capacity built	Policy systematically implemented
		Resource quality objectives used to manage water resources	Methodology to establish resource quality objectives finalised	Resource quality objectives set for Mhlathuze, Jan Dissels and Olifants catchments	Resource quality objectives set for Upper and Lower Vaal and Inkomati catchments

SUB-PROGRAMME	OUTPUTS	MEASURES	2007/08 TARGETS	2008/09 TARGETS	2009/10 TARGETS
Institutional regulation and development	<u> </u>		Olifants, Upper Vaal and Berg CMAs gazetted for establishment; governing boards for Thukela, Usuthu to Mhlathuze, Olifants/ Doorn and Gouritz CMAs in place, three WUAs established and 50% irrigation boards transformed into WUAs.	Governing boards for Berg, Olifants and Upper Vaal CMAs in place, Two WUAs established and 60% irrigation boards transformed into WUAs.	Governing boards for Middle Vaal, Levuvhu / Letaba, Limpopo and Fish/ Tsitsikamma CMAs in place, Two WUAs established and 65% irrigation boards transformed into WUAs.
	Governance Framework for Water Management Institutions developed and implemented	Governance framework developed in accordance with applicable legislation and policies WMIs strategies aligned with Departmental strategic objectives	Governance framework/ guidelines completed	50% of the governance framework implemented in all WMIs	100% of the governance framework implemented in all WMIs
	Revenue generated for water resource by water management institutions	Roll-out of revised pricing strategy	Revised strategy implemented for abstraction related water uses and Waste Discharge Charge System (WDCS) finalised	Implementation of WDCS initiated in at least two catchments	Full implementation of revised pricing strategy, including the WDCS
		Level of cost recovery	85% revenue collection on infrastructure charges	90% revenue collection on infrastructure charges	93% revenue collection on infrastructure charges
		Transfer of revenue collection function to water institutions	Transfer to one CMA	Transfer to three CMAs	Transfer to four CMAs and Infrastructure Agency
Strategic alignment and stakeholder empowerment	Strategic direction provided	Water resource strategies on national and WMA level developed	Guidelines on Catchment Management Strategies (CMSs) finalised and distributed	Two CMSs reviewed and approved	Second edition of NWRS established, two CMSs reviewed and approved

SUB-PROGRAMME	OUTPUTS	MEASURES	2007/08 TARGETS	2008/09 TARGETS	2009/10 TARGETS
Strategic alignment and stakeholder empowerment (cont)	Adequate information system to manage water resources developed and implemented	Monitoring networks operated, maintained and expanded; integrated supporting information systems developed and implemented	Monitoring networks expanded by 5%, integrated information system plan developed	Monitoring networks expanded by 5%, Integrated information system plan implemented	Monitoring networks expanded by 5%, information plan maintained
African and international co-operation	New structures to participate and support Shared Watercourse Institutions established	Joint projects, basin studies, new agreements	Establish OraseCom Secretariat, OraseCom IWRMP phase one, Maputo Basin Study, Lower Orange River Water sharing agreement, Impala to Sitilo (Swaziland) Water Supply Agreement, Kalahari East to Botswana Water Supply Agreement	Baseline Data Collection Lower Orange River Estuary, Real Time River Modelling Lower Orange River, FGEF OraseCom Projects, Pongolapoort Dam to Swaziland Water Supply Agreement, IIMA (TPTC) PCN1 (Shared Watercourse Institutions), establishment of LimCom Secretariat, Limpopo River Basin Study Scoping Phase	Environmental Flow Assessment Lower Orange River Estuary, OraseCom IWRM Plan phase two, GEF Studies for OraseCom, IIMA (TPTC) PCN 4 (Water Supply to Maputo)
	Improved multi-lateral and Bi- bilateral regional cooperation in Africa	Support to and participation in SADC, AMCOW, AU, NEPAD and Bilateral Cooperation in Africa	AMCOW incorporated into AU and NEPAD structures; revival of the Forestry Technical Committee; Finalise negotiations on Cross boarder forest fires; improved bi-laterals with Tanzania, Kenya, Algeria, Sudan and Rwanda; support to sub regional integration processes; involvement in AU sponsored water management processes; implementation of SADC Protocol on Forestry	Regional preparations for fifth WWF in Turkey 2009; involvement in AU sponsored water management processes; support to sub regional integration processes; · implementation of the Bilateral Agreements; implementation of the Cross Border Forests Fires Agreements; implementation of the SADC Protocol on Forestry	Regional preparation for the UN Millennium Development Review; involvement in AU sponsored water management processes; support to sub regional integration processes; monitoring and evaluation of Bilateral Agreements; implementation of the Cross Border Forests Fire agreements; monitoring and evaluation of the implementation of the SADC Protocol on Forestry

SUB-PROGRAMME	OUTPUTS	MEASURES	2007/08 TARGETS	2008/09 TARGETS	2009/10 TARGETS
African and international co-operation (cont)	Multi-lateral cooperation at global level ensured	International visits, meetings, statements, agreements, exchange of information with developing countries outside Africa	Implement Agreement with Cuba and China; finalise agreement with Sri-Lanka, Vietnam and Mexico; strengthen support to the Congo Basin Forest Partnership; pursue the India, Brazil and South Africa (IBSA) cooperation	Monitoring and evaluation of the Cuba, China, Sri Lanka, Vietnam and Mexico agreements; finalise the IBSA Cooperation Agreement; link the Congo Basin Forest Partnership with NEPAD	Monitoring and evaluation of the Cuba, China, Sri Lanka, Vietnam and Mexico agreements; establish IBSA task teams for implementation of cooperation agreement; link the Congo Basin Forest Partnership with NEPAD.
	Multi-lateral cooperation at global level ensured (continued)	International visits, meetings, statements, agreements and exchange of information with developed countries	Agreement with Russia; Forestry Co-operation Agreement with New Zealand Improved participation in relevant UN bodies as well as in ANBO and WWC National report on UN CSD	Implementation of Russia and New Zealand agreements	Implementation of Russia and New Zealand agreements
		Active participation in (CSD, World Water Forum, UNFF, COFO etc)	Attend UNFF negotiations; participate in the Petersburg Process, participate in the Stockholm Water Week; improved participation in ANBO, WWC, UNFF, etc.; negotiate the UN Forestry Instrument	Attend and actively participate in the Fifth WWF in Turkey; improved participation in ANBO, WWC, UNFF, etc.; negotiate the UN Forestry Instrument	Actively participate in the UN Millennium Development Review; participate in the Petersburg Process; participate in the Stockholm Water Week; improved participation in ANBO, WWC, UNFF, etc.; negotiate the UN Forestry Instrument

SUB-PROGRAMME	OUTPUTS	MEASURES	2007/08 TARGETS	2008/09 TARGETS	2009/10 TARGETS
African and international co-operation (cont)			85% revenue collection on infrastructure charges	90% revenue collection on infrastructure charges	93% revenue collection on infrastructure charges
		Transfer of revenue collection function to water institutions	Transfer to one CMA	Transfer to three CMAs	Transfer to four CMAs and Infrastructure Agency
Strategic alignment and stakeholder empowerment	Strategic direction provided	Water resource strategies on national and WMA level developed	Guidelines on Catchment Management Strategies (CMSs) finalised and distributed	Two CMSs reviewed and approved	Second edition of NWRS established, two CMSs reviewed and approved
	Adequate information to manage water resources	Monitoring networks operated, maintained and expanded; integrated supporting information systems developed and implemented	Monitoring networks expanded by 5%, integrated information system plan developed	Monitoring networks expanded by 5%, Integrated information system plan implemented	Monitoring networks expanded by 5%, information plan maintained
African and international co-operation	Participation and support to Shared Watercourse Institutions	Joint projects, basin studies, new agreements	Establish OraseCom Secretariat, OraseCom IWRMP phase one, Maputo Basin Study, Lower Orange River Water sharing agreement, Impala to Sitilo (Swaziland) Water Supply Agreement, Kalahari East to Botswana Water Supply Agreement	Baseline Data Collection Lower Orange River Estuary, Real Time River Modelling Lower Orange River, FGEF OraseCom Projects, Pongolapoort Dam to Swaziland Water Supply Agreement, IIMA (TPTC) PCN1 (Shared Watercourse Institutions), establishment of LimCom Secretariat, Limpopo River Basin Study Scoping Phase	Environmental Flow Assessment Lower Orange River Estuary, OraseCom IWRM Plan phase two, GEF Studies for OraseCom, IIMA (TPTC) PCN 4 (Water Supply to Maputo)

SUB-PROGRAMME	OUTPUTS	MEASURES	2007/08 TARGETS	2008/09 TARGETS	2009/10 TARGETS
African and international co-operation (cont)	Improved multi-lateral and Bi- bilateral regional cooperation in Africa	Support to and participation in SADC, AMCOW, AU, NEPAD and Bilateral Cooperation in Africa	AMCOW incorporated into AU and NEPAD structures; revival of the Forestry Technical Committee; Finalise negotiations on Cross boarder forest fires; improved bi-laterals with Tanzania, Kenya, Algeria, Sudan and Rwanda; support to sub regional integration processes; involvement in AU sponsored water management processes; implementation of SADC Protocol on Forestry	Regional preparations for fifth WWF in Turkey 2009; involvement in AU sponsored water management processes; support to sub regional integration processes; · implementation of the Bilateral Agreements; implementation of the Cross Border Forests Fires Agreements; implementation of the SADC Protocol on Forestry	Regional preparation for the UN Millennium Development Review; involvement in AU sponsored water management processes; support to sub regional integration processes; monitoring and evaluation of Bilateral Agreements; implementation of the Cross Border Forests Fire agreements; monitoring and evaluation of the implementation of the SADC Protocol on Forestry
	To ensure multi-lateral cooperation at global level	International visits, meetings, statements, agreements, exchange of information with developing countries outside Africa	Implement Agreement with Cuba and China; finalise agreement with Sri-Lanka, Vietnam and Mexico; strengthen support to the Congo Basin Forest Partnership; pursue the India, Brazil and South Africa (IBSA) cooperation	Monitoring and evaluation of the Cuba, China, Sri Lanka, Vietnam and Mexico agreements; finalise the IBSA Cooperation Agreement; link the Congo Basin Forest Partnership with NEPAD	Monitoring and evaluation of the Cuba, China, Sri Lanka, Vietnam and Mexico agreements; establish IBSA task teams for implementation of cooperation agreement; link the Congo Basin Forest Partnership with NEPAD.
African and international co-operation	To ensure multi-lateral cooperation at global level(continued)	International visits, meetings, statements, agreements and exchange of information with developed countries	Agreement with Russia; Forestry Co-operation Agreement with New Zealand Improved participation in relevant UN bodies as well as in ANBO and WWC National report on UN CSD	Implementation of Russia and New Zealand agreements	Implementation of Russia and New Zealand agreements

SUB-PROGRAMME	OUTPUTS	MEASURES	2007/08 TARGETS	2008/09 TARGETS	2009/10 TARGETS
		Active participation in (CSD, World Water Forum, UNFF, COFO etc)	Process, participate in the	participate in the Fifth WWF in Turkey; improved participation in ANBO, WWC, UNFF, etc.; negotiate the UN Forestry Instrument	

6.2.6 Resource information – Water Resources Management

	Water Resource Management									
Sub-programme	Audited outcome			Adjusted appropriation	Medium-term expenditure estimate					
R thousand	2003/04	2004/05	2005/06	2006/07	2007/08	2008/09	2009/10			
Equitable Supply	236,580	205,450	132,746	138,531	156,589	172,506	259,689			
Sustainable Supply	41,872	12,807	32,584	471,705	493,985	551,983	593,929			
Protection Policies	12,471	38,339	34,310	31,912	40,371	44,248	46,870			
Protection Measures	-	2,249	2,149	2,000	2,524	2,841	3,040			
Institutional Regulation	535	9,905	12,300	26,560	29,473	32,471	34,370			
Institutional Development	10,996	9,456	12,725	6,674	4,104	4,473	4,726			
Strategic Alignment	69,890	89,604	95,115	153,765	140,056	163,486	182,014			

	Water Resource Management										
Sub-programme		Audited outcome			Medium-term expenditure estimate						
Stakeholder Empowerment	112,551	118,392	120,192	140,151	128,945	142,201	150,805				
African Co-operation	7,572	5,484	10,626	12,099	13,505	22,450	12,499				
Water Resource Administration	6,431	15,050	21,613	22,217	25,644	28,298	30,011				
Water Resource Support	64,490	82,980	95,948	112,504	73,234	81,880	90,114				
Operations of Water Resources	273,498	564,771	653,178	302,660	283,553	323,733	342,969				
Infrastructure Development and Rehabilitation	279,322	321,777	283,307	816,489	1,038,049	1,650,622	2,562,724				
Total of sub-programmes	1,116,208	1,476,264	1,506,793	2,237,267	2,430,032	3,221,192	4,313,760				
Change to 2006 Budget Estimate				58,081	13,741	259,561	1,127,045				

6.3 PROGRAMME 3: WATER SERVICES

Measurable objective: Ensure provision of effective, efficient and sustainable basic services, bulk infrastructure by local government and delegated water services institutions.

The Water Services programme ensures access to effective, sustainable and affordable water and sanitation services, through policy development, planning, regulating and monitoring of the sector. This includes institutional and implementation support to local government.

There are 13 sub-programmes:

- Provisioning Policies ensures basic water supply and sanitation services for improved quality of life and poverty alleviation.
- Water and Sanitation Services supports the development of infrastructure for basic water supply and sanitation services at the regional level, for improved quality of life and poverty alleviation.
- Water Sector Policies provides a framework for the effective and sustainable delivery of water services to underpin economic and social development.
- Water Sector Support supports the delivery of sustainable water services at the regional level to underpin economic and social development.
- Institutional Policies supports effective water services institutions.
- Institutional Support provides support at the regional level for effective water services institutions.
- Transfer Policies guides the transfer of operation and maintenance functions and water services schemes for effective local operations and management.
- Transfer of Functions implements the transfer of water services schemes to water services institutions to ensure effective local level operation and management.
- Africa Initiative promotes the programme's activities to achieve UN millennium development and World Summit on Sustainable Development targets in Africa and to support NEPAD.
- African Participation promotes and supports policies to achieve the UN millennium development targets in Africa.

Operations of Water Services ensures reliable and sustainable supply of water for basic use and economic development. (While this function is still with the Department, it is a temporary arrangement and will be phased out as the transfer programme is completed). The programme is funded with earmarked funds for conditional grants to local government.

6.3.2 The Strategic Framework for Water Services

The fundamental driver of the Strategic Framework for Water Services (SFWS: 2003) is the Constitution, which states that water service provision is a local government function. The SFWS provides a comprehensive summary of policy with respect to the water services sector in South Africa and sets out a strategic framework for its implementation in the short to medium term, including 19 specific outcome targets. The function of infrastructure implementation has already been transferred and water services scheme operation is in the final phases of being transferred to local government and/or appropriate water services institutions.

Due to the broadened definition of water services, which includes basic and higher levels of service as well as service quality, the Water Services Act is in the process of being revised and extended to ensure that appropriate legal mechanisms are in place to enable the sector to achieve its goals. In addition to these, strategies in support of the SFWS are being developed and implemented and include the institutional reform of water service provision as well as regulatory and sector support strategies.

Ensuring access to basic water supply and sanitation services remains a core priority for the Department and an extensive effort is being made to achieve the water and sanitation delivery targets in the SFWS. A key challenge in this regard is that the Department, although accountable for the success of meeting the water and sanitation targets, is in an indirect position in terms of funding and infrastructure provision. Other critical issues to be addressed are the required increased levels of funding, improvement of implementation capacity and associated decision-making processes and sustainable management in Water Services Authorities (WSAs). The current rate of delivery at local government level remains a concern to the Department. In view of the urgency of a greatly increased rate of service delivery, the Department is increasing its hands-on support to local government to ensure that the targets are met.

The Cabinet further approved that 0.75% of the GDP needs to be made available to the Water Services Sector towards the attainment of the 19 water services targets. The investment levels have not been forthcoming and the Department is working with the Department of Provincial and Local Government (DPLG), SALGA and municipalities to address the challenges of inadequate resources. Some of the capacity constraints within the municipalities are addressed through donor support in the implementation of the five-year Local Government Support Programme. Specific outcome targets are set out under the section on "Selected medium-term output targets". The Department has, however, intervened in a limited way to obtain grant support from the People's Republic of China with the view to provide materials to the municipalities for the provision of free basic water, targeting the poor without infrastructure. The limited equitable share available for the operation and maintenance will hamper the rollout of free basic sanitation.

6.3.3 Water Services and Sanitation

Since 1994 various Government policies and legislation relating to water service and the role of local government have been developed and implemented. The Strategic Framework for Water Services (SFWS) that was approved by Cabinet in 2003 provides a comprehensive summary of policy with respect to the water services sector in South Africa and sets out a strategic framework for its implementation over the next ten years. The changed role of the Department is defined in the SFWS as that of sector leader, of which the following four are core responsibilities: policy, support, regulation and information management. The function of infrastructure implementation and water services scheme operation previously performed by the Department was transferred to local government and/or other appropriate water services institutions in line with the Constitutional mandate in 2005.

Access to basic water supply and sanitation services remains a priority development area for South Africa. In the past year, the Department's role in supporting local government, particularly Project Consolidate and its proactive and active involvement in the Imbizos Programme was acknowledged in various forums throughout the country. Plans are in place to build on this foundation as it is through this support that local government can deliver on its mandate.

A lot of progress has been made with regard to the targets and the country has achieved the Millennium Development Goals (MDGs) of halving the backlog of access to basic sanitation and water by 2015. However, serious challenges lie ahead in terms of achieving the targets the country has set. During the last financial year 1.1 million additional people

received access to basic water and an additional 100 000 households received access to basic sanitation.

Of the 252 000 buckets identified, 140 000 buckets have been eliminated to date. Comprehensive plans are in place to deal with the remainder and with the tremendous support and collaboration received from leadership at all levels of Government, this target will be met.

The Department through the Social Cluster, submitted a Service Delivery Acceleration Plan to the Cabinet Lekgotla. The approval of this plan by Cabinet implies that the Department of Water Affairs and Forestry will in 2007 take a lead in ensuring that targets are met. This plan places a lot of emphasis on joint partnerships between National DPLG, SALGA, Department of National Treasury and municipalities, with the DWAF taking the lead in terms of providing strategic direction to accelerated service delivery. Other key strategic interventions are mobilisation of resources, both human and financial, the intensification of the current support initiatives and hands-on monitoring of delivery at local government level.

An amount of R950 million has also been made directly available to the Department to ensure access of water and sanitation services to schools and clinics. The DWAF will have to focus on ensuring that the December 2007 second target, ensuring access to water and sanitation services to all clinics in the country, is met. National Treasury further responded to the concerns of the Department on the state of bulk infrastructure in the country by allocating an amount of R1.4 billion over a three-year period to implement the regional bulk infrastructure programme.

The need to ensure sustainable and cost effective services by local government continues to be a challenge. In 2006, a strategy to guide institutional reform of water service provision was developed and will be presented to Cabinet by June 2007 for final approval.

The year 2006 saw an improvement in the provisioning of free basic water to communities. There is still a need to find more effective ways of supporting struggling municipalities where poverty levels are high. The Department is concerned about communities who are not benefiting from this service due to lack of infrastructure. As part of the service delivery acceleration plan, municipalities will be encouraged to look at creative means of providing interim services to unserved communities.

Water Services Medium-Term Output Targets

SUB-PROGRAMME	OUTPUTS	MEASURES	2007/08 TARGETS	2008/09 TARGETS	2009/10 TARGETS
Ensure provision of basic services	Basic sanitation and water services provided to all	Number of buckets eradicated in the formal settlements	100% of buckets backlog eradicated in the formal established settlements by December 2007	-	-
		Number of clinics provided with water and sanitation services	100% of clinics backlog eradicated by December 2007	-	-
		Number of people provided with basic sanitation services	800 000 households provided with basic sanitation services	One million households provided with basic sanitation services	One million households provided with basic sanitation services
		Number of households reached through health and hygiene education programme	800 000 households reached through health and hygiene education programme	One million households reached through health and hygiene education programme	One million households reached through health and hygiene education programme
		Number of schools provided with water and sanitation services	5% of schools backlog eradicated	100% of schools backlog eradicated	-
		Percentage of total number of schools reached through education programme on water conservation, sanitation and forestry	10% of total number of schools reached through education programme on water, conservation, sanitation and forestry	20% of total number of schools reached through education programme on water, conservation, sanitation and, forestry	30% of total number of schools reached through education programme on water, conservation, sanitation and forestry
		Number of people provided with basic water services	2.4 million people provided with basic water services	4.8 million people provided with basic water services	-

SUB-PROGRAMME	OUTPUTS	MEASURES	2007/08 TARGETS	2008/09 TARGETS	2009/10 TARGETS
Ensure provision of basic services (cont)	Free basic water and sanitation services provided to those who have access to basic services	Number of people having access to free basic services	Free basic water provided to 50% of population with basic water services	Free basic water provided to 100% of population with basic water services WSA providing FBW to communities	-
Ensure provision of basic services(continued)	Local government support plan implemented	Improved basic service delivery by municipalities	Approved DWAF local government support plan aligned to DPLG five year plan	Review and ongoing implementation	Review and ongoing implementation
	Regional bulk infrastructure developed and maintained	Sustainable infrastructure	Approved policy and guidelines and piloted; work started on 40 projects	Complete 23 of the 40 projects	Complete 23 of the 40 projects
Drinking water quality management	Compliance of water service authorities with drinking water quality standards	Percentage of water services authorities complying with drinking water quality management standards	100% of water services authorities submit reports to DWAF; support provided to needy municipalities	100% of water services authorities submit reports to DWAF; support provided to needy municipalities	100% of water services authorities submit reports to DWAF; support provided to needy municipalities
Water Sector policies and regulations	Legislation aligned to strategic services framework for water services	Water services legislations reviewed	Promulgation of revised Water Services Act Regulatory strategy developed. Institutional reform strategy developed.	Begin to implement new legislation; devise a plan to implement the two strategies	100% Implementation of legislation and complete implementation of strategies

SUB-PROGRAMME	OUTPUTS	MEASURES	2007/08 TARGETS	2008/09 TARGETS	2009/10 TARGETS
Water Sector Support	Water sector institutions executing their legislative functions as stipulated in the Water Services Act	Percentage of water sector institutions operating effectively and improved performance	Improved performance by 25% of water sector institutions Sector support strategy and implementation plan developed and implemented	Improved performance by 50% of WSA and WSP	Improved performance by 50% of WSA and WSP
Water Sector Support			Intergovernmental relations act implemented Mobilise international support through Masibambane 3		
Transfer Policies and Transfer of Functions	Water schemes transferred	Number of schemes transferred and agreements in place	317 schemes 57 agreements	Monitor compliance with conditions of transfer agreements	Monitor compliance with conditions of transfer agreements
		Number of schemes that comply with standards	70% of schemes complying with standards	80% of all WS of schemes complying with standards	100% of all WS of schemes complying with standards
Operations of Water Services	Reliable and sustainable supply of water provided for basic use and economic development	Percentage water supplied for basic use and economic development	80% compliance	100% compliance	-
Africa Initiative and Africa Participation	Support to water services programmes in Africa supported Sustainable Development targets	Participation in international forums	Participate in international conferences Host African Conference Provide support to NEPAD initiatives	Participate in international conferences Host youth conference	Participate in international conferences

6.3.4 Resource information – Water Services

Water Services									
Sub-programme		Audited outcome			Medium-term expenditure estimate				
	2003/04	2004/05	2005/06	2006/07	2007/08	2008/09	2009/10		
Provisioning Policies	8,609	6,326	3,335	2,999	33,999	39,409	49,734		
Water and Sanitation Services	1,021,882	282,746	200,450	18,132	394,497	647,440	979,180		
Water Sector Policies	35,348	42,168	41,421	44,586	50,004	55,063	58,909		
Water Sector Support	61,913	68,883	68,336	75,324	88,691	95,328	102,440		
Institutional Policies	10,732	3,518	6,595	10,845	11,387	12,184	13,037		
Institutional Support	47,270	49,113	44,994	46,264	47,705	51,614	55,561		
Transfer Policies	224	-	-	-	-	-	-		
Transfer of Functions	10,719	28,460	14,411	18,194	16,255	17,392	18,609		
Africa Initiative	113	-	195	100	100	107	114		
African Participation	-	-	-	300	803	859	919		
Water Services Administration	5,212	5,977	7,867	10,183	10,711	11,162	11,914		
Water Services Support	99,491	122,305	55,061	105,913	90,726	105,450	117,359		
Operations of Water Services	1,089,929	951,863	1,068,333	1,132,125	1,168,782	1,383,,142	1,119,815		
Total of sub-programmes	2,391,442	1,561,359	1,510,998	1,464,966	1,913,660	2,419,150	2,527,591		
Change to 2006 Budget Estimate				2,715	369,557	646,831	620,567		

6.4 PROGRAMME 4: FORESTRY

Measurable objective: To ensure the sustainable management of all forests, woodlands and plantations, and enhance the contribution of forest resources to social and economic development.

6.4.1 Sub-Programmes

There are 12 sub-programmes, which reflect the organisational restructuring that the Department has undergone:

Forestry Oversight develops policies to support sustainable forest management, oversees the sector and ensures that policy and law at all levels of Government are coherent. This includes international liaison on sustainable forest management and governance.

Forestry Governance supports sustainable forest management by monitoring forestry management and ensuring that there is sufficient capacity at a local level for the implementation of forestry legislation.

Forestry Development develops strategies and forest enterprise development programmes that support BBBEE and that enable communities to make use of tree and forest resources to improve their livelihoods. This includes international liaison, which promotes forestry development in South Africa, in the SADC region and on the African continent.

Community Empowerment supports the implementation of programmes that enable communities to participate in the benefits of forestry to generate economic growth and sustain livelihoods.

Fire Regulation and Oversight supports rural socio-economic development through developing systems and strategies for preventing, managing and monitoring veld and forest fires. It is an area of growing importance in the Department, as full-scale implementation of the Veld and Forest Fires Act needs to be achieved.

Fire Governance provides technical advice to, and support for, the organisation and operation of local institutions to prevent veld and forest fires and to achieve goal fire management in general.

State Forest Transfer and Regulation deals with the transfer and post-transfer administration and regulation, of state forests. It includes the management of delegations

and legal agreements on state forests and the collection and management of lease rentals.

State Forest Administration and Oversight implements and negotiates the transfer of state forests and monitors the post-transfer management of forests and relations with stakeholders.

State Forest Management deals with the sustainable development and management of state forests by the Department to optimise their social and economic and environmental benefits.

Sustainable Forest Management ensures the sustainable management of state forests to optimise social and economic benefits in rural areas and to ensure the participation of stakeholders.

Forestry Management and Support provides for efficient general administration and management support for the overall programme.

Forestry Support Services provides technical, financial and general administration support for regional forestry activities.

6.4.2 Selected Outcomes

The forestry programme promotes the sustainable use and protection of plantation and indigenous forests to achieve social and economic benefits and to promote rural development, through policy development, regulation, facilitation and monitoring and evaluation. The forestry sector has significant potential to contribute to rural development and job creation in some of the underdeveloped areas. DWAF has been working with other government departments to promote community-based afforestation in the Eastern Cape and KwaZulu-Natal. The expected outcomes include social and economic benefits through the completion and the implementation of the Broad-based Black Economic Empowerment Forestry Charter. The process of transforming the Forest Sector is in place with the development of the Transformation Charter for the Forest Sector. This sector has an annual turnover of R32 billion with a value adding contribution to the South African economy of some R14 billion (2006) and providing more than 170 000 jobs.

Because forestry plantations are situated largely in the rural areas, this fact provides the potential to bring jobs and income to poor rural communities. To date not more than 15% of the equity value is owned by black people, of which only a very small portion is in the hands of black women. The charter has been designed to change this, and in a way that

spurs on further growth and is value adding. The charter should create an economically enabling environment for the implementation of the Forestry Enterprise Development Programme. Rural livelihoods will be improved through forestry activities such as the expansion of the forest estate and economic benefits derived from timber and non-timber products.

In addition to the implementation of the Forestry Charter the Department will contribute to food security by ensuring that up to one million fruit trees will be planted. The planting will be done in collaboration with the Department of Agriculture, Department of Education and the Department of Local Government and Housing. Preference will be given to schools and households. The planting of fruit and other trees will contribute to mitigate climate change, whilst greening the landscape and ensuring that people do not live in hunger or fear of starvation. This is done cognisant of the fact that in some instances there is a direct relationship between food consumption levels and poverty. Tree planting will give food security to people - they will have access to sufficient, safe and nutritious food to meet their dietary needs and food preferences for an active and healthy life. Tree planting will also increase the output potential of the nursery industry, thus creating jobs and contributing to economic and social development. The project will inject more than R12 million into this industry excluding the cost of the trees required for planting.

The Forest Sector Growth Strategy provides for the afforestation of more than 100 000 hectares over the next ten years, mostly in the Eastern Cape and KwaZulu-Natal. This represents an investment in forestry in excess of R1.5 billion, with further substantial investments in downstream processing enterprises. The investment in forestry alone will benefit an estimated 120 000 households and contribute more that R150 million per annum to the economy of the provinces. It is important that, where applicable, provincial governments, district and local municipalities are to be supported to include forest enterprise developments in their Growth and Development Strategies, Integrated Development Plans and Local Economic Development plans respectively.

Sustainable management of forest resources and their regulation will lead to land proclaimed as 'no longer required for forestry activities' being transferred to other organs of the State. Such transfers will result in about 710 000 hectares of land being assigned for alternative land use purposes. KwaZulu-Natal and Eastern Cape citizens will benefit the most from this policy decision. This change in land use will contribute to the Government's Programme of Action of increasing infrastructure investment in rural areas.



FORESTRY MEDIUM-TERM OUTPUTS AND TARGETS

SUB-PROGRAMME	OUTPUTS	MEASURES	2007/08 TARGETS	2008/09 TARGETS	2009/10 TARGETS
Forestry Oversight and Governance	Regulations published	Regulations in place for forest management and amended as necessary	Regulations gazetted, public comment taken and considered	Regulations approved	Regulation of forest management with amendments as necessary
	Policy for provision of financial support through the National Forests Act published	NFA Financial support policy approved by FFMC	Agreement with key stakeholders on need for fund	Fund established with appropriate management systems	First projects supported by fund
		Approval of the Forestry Support Fund by Treasury	Treasury submission for the establishment of the Forestry Support Fund	Implementation of the Policy	Monitoring and assessment of the implemented policy
	A national forest monitoring system based on the criteria, indicators and standards	Sector performance against National Forest Plan determined by Criteria and Indicator (CI) reports	Sector complying with NFP objectives	Sector complying with NFP objectives	Critical review of the NFP objectives
		Availability of annual State of Forest Sector report according to C+I framework	Regulations which compel the sector to report against CI framework published	Information gathered from sector and report published by November 2008	Sector reporting against the CI
	A national certification system (NCS) developed	Use of NCS by main certification body	Draft minimum standards agreed by the sector	NFAC approval of NCS standards Publication and communication of NCI to certification bodies operating in South Africa	Implementation of the National Certification System
	National Forests Act Enforcement Strategy developed	FFMC approved strategy; decrease in number of recorded transgressions	Strategy review completed and communicated to clusters and other departments	Training of staff members in the regions and the prosecuting authorities and implementation of the strategy	Compliance with and enforcement of the strategy

SUB-PROGRAMME	OUTPUTS	MEASURES	2007/08 TARGETS	2008/09 TARGETS	2009/10 TARGETS
Forestry Oversight and Governance (cont)	A responsive national forestry curricula developed	Training institutions cooperation to the needs of the forestry sector	Input into curricula of all tertiary institutions offering forestry qualifications	Implementation of a responsive curriculum by training institutions and organisations	Implementation of a responsive curriculum by training institutions and organisations
	Cluster/provincial responsibilities in accordance with NFA enforcement implemented	Quarterly reports from clusters/provinces against the CI framework	All forestry regions reporting against the CI for sustainable forest management	All forestry regions reporting against the CI for sustainable forest management	All forestry regions reporting against the CI for sustainable forest management
	Cooperative partnerships managed to support Sustainable Forest Management	Established Forest Development Enterprises	Number of established viable enterprises that comply with Forestry BBBEE charter targets	Forest Sector compliance with the Forestry Charter	Forest Sector compliance with the Forestry Charter
	Forest monitoring system based on Forestry Information System developed	Updated annual forestry statistics against CIs for Sustainable Forest Management	Increase the functional capacity in the Knowledge and Strategic Information Unit	Information gathered from sector and publishing of reports	Information gathered from sector and publishing of reports
			Electronic web-based reporting portal developed to facilitate electronic reporting by majority of forestry sector		
	2008 State of forestry sector report compiled and published	2005 and 2008 State of forestry sector report tabled in Parliament	Secure and store data currently with PSP for use in 2008 and future reporting	Manage project to produce 2008 State of forestry sector report	Submit draft 2008 State of forestry sector report to FFMC by July 2009
			Produce Terms of Reference and appoint PSP to collate and analyse report		2008 State of forestry sector report published and tabled by Minister in Parliament before December 2009

SUB-PROGRAMME	OUTPUTS	MEASURES	2007/08 TARGETS	2008/09 TARGETS	2009/10 TARGETS
Forestry Development and Community Empowerment	Policy Research Framework developed	A forestry sector research framework agreed by all stakeholders	Recommendations of PSP reviewed, adjusted and approved by FFMC and incorporated into the Forestry BBBEE Charter	Funding secured and institutional arrangements made for DWAF's contribution to implementation of the agreed Research and Development strategy	Implementation of the agreed Research and Development strategy
	Strategy to combat long-term timber supply implemented in consultation with the forest sector	A national forest plan which reflects strategy to deal with sustainability of supply of timber	Sustainable supply of timber	Sustainable supply of timber	Sustainable supply of timber
	Cooperation with SADC maintained	Regional collaboration on SFM studies	Ratification of SADC Forestry Protocol	Cooperation with SADC	Cooperation with SADC
	A defined South African strategy and position for participation in UNFF and AFLEG agreed upon	UNFF and AFLEG Resolutions on sustainable forestry management in Africa	Participation in UNFF and AFLEG processes	Participation in UNFF and AFLEG processes	Participation in UNFF and AFLEG processes
	Bi-lateral and multi-lateral agreements that support Sustainable Forest Management concluded	Technical exchange programme implemented	Explore bi-lateral agreement scope with India and Brazil	Sign bi-lateral agreements with India and Brazil on issues of mutual interest	Exchange visits and information sharing with like minded countries
	Afforestation plans implemented	Whole country strategic environmental assessments maps completed	Targets for current year new afforestation as defined in BBBEE Charter met	Targets for current year new afforestation as defined in BBBEE Charter met	Targets for current year new afforestation as defined in BBBEE Charter met
	Sector growth strategy completed and incorporated into National Forest Plan	Forestry BBBEE Charter Plan implemented	Institutions and resources as defined in BBBEE Charter in place	Institutions and resources as defined in BBBEE Charter in place	Institutions and resources as defined in BBBEE Charter in place

SUB-PROGRAMME	OUTPUTS	MEASURES	2007/08 TARGETS	2008/09 TARGETS	2009/10 TARGETS
Forestry Development and Community Empowerment (cont)	PGD, IDPs and LED plans and strategies revised and monitored	Provincial Development Plans and District Integrated Development Plans incorporating forestry	Forestry reflecting in relevant Provincial and local government planning documents	Engagement and support from all DWAF clusters to provincial and local government on implementation of forestry	Engagement and support from all DWAF clusters to provincial and local government on implementation of forestry
	Forest Enterprise Development Annual Status Reports compiled	Annual Status Reports on the Sector available	Annual forestry report against CI framework reflecting the extent of FED	Annual forestry report against CI framework reflecting the extent of FED	Annual forestry report against CI framework reflecting the extent of FED
	Compliance with the BBBEE Charter in conjunction with relevant Government departments Supported and monitored	Compliance with BBBEE Charter	Targets for equity in forestry as defined in the BBBEE Charter met	Targets for equity in forestry as defined in the BBBEE Charter met	Targets for equity in forestry as defined in the BBBEE Charter met
	Existing and potential economic opportunities on State forests developed to contribute to BBBEE	Number of opportunities taken up by communities and PDIs	At least one FED project initiated on every DWAF managed estate	At least one FED project initiated on every DWAF managed estate	At least one FED project initiated on every DWAF managed estate
	DWAF's Woodlands role implemented according to the DWAF policy	Extent of DWAF responsibilities executed according to policy	Staff and resources secured for implementation of woodlands strategy	Implementation of woodlands strategy	Implementation of woodlands strategy
	2010 Greening and Trees for food programmes incorporated into the IDPs	Number of IDPs incorporating the greening programme livelihoods and urban forestry	Support to communities through partners for livelihood/greening projects	Support to communities through partners for livelihood/greening projects	Support to communities through partners for livelihood/greening projects
	SADC forestry potential study completed and integrated into SADC and NEPAD processes	SADC forestry potential study available	Report on forestry potential in SADC	Consultation of SADC member states and integration into the NEPAD processes	Implementation of viable projects with SADC member States (maximum of three)

SUB-PROGRAMME	OUTPUTS	MEASURES	2007/08 TARGETS	2008/09 TARGETS	2009/10 TARGETS
Fire governance, regulation and oversight	Capacitated FPAs in all high and extreme risk areas established and registered	Number of registered FPAs in all high fire risk areas that report to DWAF	FPAs established in high risk areas	FPAs established in high risk areas	FPAs established in medium risk areas
	National Veldfire Information System implemented effectively and efficiently	National Veldfire Information System Operational	All inefficiencies with system addressed	Implement NVFIS and report on number of fires and extend annually	Implement NVFIS and report on number of fires and extend annually
	National Fire Danger Rating System fully established and rolled out	National Fire Danger Rating System Operational		Review NFDRS and address any inefficiencies	Improve NFDRS
			MoU signed with United States Forestry Services on cooperation on NFDRS	Implement MoU with United States Forestry Services	Implement MoU with United States Forestry Services
	Cooperative Government partnerships managed to ensure the implementation of NVFFA	Memorandum of Understanding (MoU) with DPLG	Compliance with provision of MoUs	Review MoU with SAWS	Implement MoU with SAWS and DPLG
		MoU with SAWS (MoU signed with SAWS already)			
	Negotiated management of cross-border fires completed	MoUs on cross-border fires	MoU with Lesotho, Mozambique and Swaziland signed	MoU Botswana and Namibia signed	MoU Zimbabwe signed
	Communication and awareness strategy on NVFFA implemented	Number of fire campaigns implemented	Communication campaigns implemented in all high risk fire areas	Communication campaign rolled out nationally	Communication campaign rolled out nationally

SUB-PROGRAMME	оитритѕ	MEASURES	2007/08 TARGETS	2008/09 TARGETS	2009/10 TARGETS
State forest transfer, regulation, administration, oversight and management	Plantation packages transferred to communities and forestry enterprises according to approved transfer plan	Number of opportunities taken up by communities and PDIs in State plantation forest	Audit of Category A transfers Transfer of Manzengwenya and Mbazwana	Complete the report on the audit of Category A transfers Transfer of refurbished estates	Transfer of refurbished estates
	The management responsibility of DWAF's remaining indigenous forests transferred to new Agencies according to approved transfer plan	Delegation or assignment agreements in place with relevant agents	Transfer of Mpumalanga, KwaZulu-Natal, Eastern Cape and Southern Cape forests completed	Transfer of Limpopo forests completed	-
	Management of State natural forest managed by provinces monitored	Audited monitoring reports	Annual audits conducted in all four provinces in which delegations or assignments exist	Annual audits conducted in all four provinces in which delegations or assignments exist	Annual audits conducted in all four provinces in which delegations or assignments exist
			All leased areas managed in terms of agreements	All leased areas managed in terms of agreement	All leased areas managed in terms of agreement
	Support provided to new management agencies implemented	Degree to which all relevant indicators and measures are being met by new management agencies	Financial and technical support provided to all transfer beneficiaries	Financial and technical support provided to all transfer beneficiaries	Financial and technical support provided to all transfer beneficiaries
	payments of lease rentals to land beneficiaries paid timeously	Distribution of rentals to beneficiaries in terms of agreed service standards	Agreement reached with DLA on resolution of land beneficiaries uncertainty	Payment of rentals to land claim beneficiaries	Payment of lease rentals to land claim beneficiaries and finalising land tenure reform beneficiaries
Sustainable Forest Management and Forestry Support Services	Category B and C state owned plantations management programme	Audited Progress Reports against CI framework approved by FFMC	Management of state plantations using the CIs	Management of state plantations using the CIs	Management of state plantations using the CIs
	implemented	-	Targets as defined in annual plans of operations met	Targets as defined in annual plans of operations met	Targets as defined in annual plans of operations met

SUB-PROGRAMME	OUTPUTS	MEASURES	2007/08 TARGETS	2008/09 TARGETS	2009/10 TARGETS
Fire governance, regulation and oversight (cont)	TUP in state owned plantations decreased	Decreasing scale of TUP	20% decrease in temporary unplanted areas	40% decrease in temporary unplanted areas	60% decrease in temporary unplanted areas
	Fire damage to the state forest estate decreased	Number of hectares damaged	Maintain fire damage to state forest estate to less than 1% per annum	Maintain fire damage to state forest estate to less than 1% per annum	Maintain fire damage to state forest estate to less than 1% per annum
	State natural forest managed according to CIs	Number of CI audit queries addressed within agreed time periods	Implementation of Standard Operating Practices in natural forests	Implementation of Standard Operating Practices in natural forests	Implementation of Standard Operating Practices in natural forests
	DWAF's Protected Area System Plan Implemented	Number of hectares of forest type in formally protected areas	Sustainable management of the remaining indigenous forests	Sustainable management of the remaining indigenous forests	Sustainable management of the remaining indigenous forests
	Consumptive use of forest indigenous resources Promoted	Number of licenses or permits issued for consumptive use	State forests managed to optimise consumptive use	State forests managed to optimise consumptive use	State forests managed to optimise consumptive use

6.4.3 Resource Allocation - Forestry

	FORESTRY									
Sub-programme		Audited outcom	ie	Adjusted appropriation	Medium-term expenditure estimate					
	2003/04	2004/05	2005/06	2006/07	2007/08	2008/09	2009/10			
Forestry Oversight	5,779	13,927	12,502	16,258	59,300	20,200	21,347			
Forestry Governance	1,900	1,953	295	2,397	2,207	2,313	2,437			
Forestry Development	308	658	768	10,153	10,770	11,000	11,591			
Community Empowerment	17,142	21,968	26,052	21,855	22,892	23,991	25,279			
Fire Regulation and Oversight	350	560	350	4,591	3,200	3,450	3,635			
Fire Governance	935	1,005	1,376	2,537	2,301	2,412	2,542			
State Forest Transfer and Regulation	980	1,080	269	6,973	8,670	9,100	9,589			
State Forest Administration and Oversight	19,014	20,271	69,886	23,293	24,720	25,907	27,298			
State Forest management	2,226	2,010	1,170	2,113	2,240	2,357	2,484			
Sustainable Forest Management	312,568	321,723	268,764	317,081	291,421	304,939	321,314			
Forestry management and Support	1,813	1,972	8,539	3,244	1,782	1,900	2,002			
Forestry Support Services	48,592	79,502	30,948	37,905	31,042	32,689	34,444			
Total of sub-programmes	411,607	466,629	420,919	448,400	460,545	440,258	463,962			
Change to 2006 Budget Estimate				50,000		-	(9,756)			

7 SUMMARY OF RESOURCE INFORMATION

	TOTAL OF SUB-PROGRAMME									
R thousand	Audited outcome			Adjusted appropriation	Medium-term expenditure estimate					
Ti mousuna	2003/04 2004/05 200		2005/06	2006/07	2007/08	2008/09	2009/10			
Administration	332,205	353,425	365,255	509,670	502,110	524,384	565,995			
Water Resource Management	1,116,208	1,476,264	1,506,793	2,237,268	2,430,032	3,221,192	4,313,760			
Water Services	2,391,442	1,561,359	1,510,998	1,464,966	1,913,660	2,419,150	2,527,591			
Forestry	411,607	466,629	420,919	448,400	460,545	440,258	463,962			
Total Resource Information	4,251,462	3,857,677	4,534,475	4,660,304	5,306,347	6,604,948	7,871,308			

Infrastructure spending

The growth in expenditure over the 2007 MTEF is influenced by the additional allocations for VAT adjustments, the Olifants River Water Development Project (De Hoop Dam and related bulk distribution infrastructure), the Dam Safety Rehabilitation programme and the initial financing of the National Water Resource Infrastructure.

For the Olifants River Water Resources Development Project the funds for implementation of the De Hoop Dam will be fully provided for in the budget. For subsequent components, a portion of the funding will be provided from the financial markets in accordance with cost-responsibility attributable to commercial users. A similar arrangement will be made for the Mokolo River Water Resources Augmentation Project for which an estimated 75% of the estimated total cost of R1 900 million is attributable to commercial users. Funds to complete bulk Rural Water Supply works, including Inyaka Water Treatment Works, Nandoni Water Treatment Works and the Hluhluwe Scheme, are to be fully provided from the Exchequer account. Also the funding requirements for new dams such as the Nwamitwa Dam, Mzimkulu Off-channel Storage Dam and the Zalu Dam, mostly intended to improve water supply to social users, is fully provided for in the budget. Funding for rehabilitation work on dams to ensure safety will continue throughout the period.

During the period, expenditure of off-budget funding for the implementation of the Berg Water Project and the Vaal Eastern Sub-system Augmentation Project (VRESAP or Vaal pipeline) will be completed by the Trans-Caledon Tunnel Authority as implementing agent.

National Treasury has approved and allocated special funding amounting to R1.4 billion for bulk water services infrastructure.

The MTEF allocations are as follows:

2007/2008: R300 million
2008/2009: R450 million
2009/2010: R650 million

INFRASTRUCTURE	2003/04	2004/05	2005/06	2006/07	2007/08	2008/09	2009/10
SUMMARY	R'000	R'000	R'000	R'000	R'000	R'000	R'000
Mega projects	8,400	83,149	160,048	518,143	640,000	1,250,000	1,231,000
Large projects	431,479	168,503	156,897	96,456	142,800	408,100	706,700
Small projects	13,362	14,842	16,880	54,430	18,221	66,210	29,255
TOTAL	R453,241	R266,494	R333,825	R669,029	R801,021	R1,724,310	R1,966,955

INFRASTRUCTURE	2003/04	2004/05	2005/06	2006/07	2007/08	2008/09	2009/10
MEGA PROJECTS	R'000	R'000	R'000	R'000	R'000	R'000	R'000
Nandoni Water Treatment Works and Distribution	4,000	59,674	102,515	68,143	40,000	10,000	1,000
ORWRDP Phase 2A- De Hoop Dam			32,303	300,000	200,000	550,000	
ORWRDP Phase 2B- G - Social components					50,000	250,000	600,000
Nwamitwa Dam						90,000	280,000
Dam Safety	4,400	23,475	25,230	150,000	350,000	350,000	350,000
SUBTOTAL	R8,400	R83,149	R160,048	R518,143	R 640,000	R 1,250,000	R 1,231,000

INFRASTRUCTURE	2003/04	2004/05	2005/06	2006/07	2007/08	2008/09	2009/10
LARGE PROJECTS	R'000	R'000	R'000	R'000	R'000	R'000	R'000
Nandoni Dam	135,861	83,548	26,080	5,000	2,000		
Inyaka Pump-station	5,874	9,300	2,100	50			
Inyaka WTW Phase 11			24,000	46,406	33,600	48,100	34,100
Hluhluwe Phase 111			27,500	28,500	28,500	30,500	33,000
Xikundu	30,620	23,145	3,000	2,500			
Banhoek Weir			10,000	14,000	20,700	18,500	19,600
Zalu Dam						17,000	29,000
Clan William Dam Raising					38,000	100,000	75,000
Mokolo River Water Resources Augmentation						96,000	380,000
Implementation Of Water Services Projects	291,124	52,510	64,217				
Mzimkulu River Off-Channel Storage						68,000	136,000
Hazelmere Dam Raising					20,000	30,000	
SUBTOTAL	R463,479	R168,503	R156,897	R96,456	R 142,800	R408,100	R 706,700

INFRASTRUCTURE	2003/04	2004/05	2005/06	2006/07	2007/08	2008/09	2009/10
SMALL PROJECTS	R'000						
Various	13,362	14,842	16,880	54,430	18,221	66,210	29,255
SUBTOTAL	R13,362	R14,842	R16,880	R54,430	R18,221	R66,210	R29,255

Expenditure on Science and Technology projects:

	2003/04	2004/05	2005/06	2006/07	2007/08	2008/09	2009/10
	R'000						
STS	43,393	45,677	48,081	50,612	54,000	57,421	60,292
STET	1,422	1,496	1,575	1,658	1,924	1,791	1,881
STI	9,501	10,004	10,531	11,085	12,018	39,117	41,073
STAs Total	R 54,316	R 57,177	R 60,187	R 63,355	R 67,942	R 98,329	R 103,246

Science and Technology Activities in the Department

The Water Research Commission, which is funded by water levies, undertakes the major Science and Technology activities for the State water sector and commissions research into a wide range of fields in the water sector. The Water Research Commission also ensures the development of young science and technology professionals through ensuring their active participation in research. Further to this, the Department contributes to the development of science and technology in a number of ways, including providing bursaries and in-service training in science and technology fields; commissioning research such as surveys of groundwater availability, surface water quality, yield analyses, impact of invasive alien plants on water availability; monitoring and evaluation of water quality and quantity; generation of standards for drinking-water quality, for effluent discharge and for resource quality and development of new methodologies such as for determining the ecological reserve requirements of water resources.

In relation to forestry, the Department has recognised that research is significantly underfunded and that the budget for research must grow in future. The development of science and technology in the forest sector is particularly important to enable the sector to meet the growth needs of the economy and to support transformation under the Forest Sector Charter.

The Department works in conjunction with the forestry sector on various research issues. One of the key issues to which the Department is contributing currently is research into the control and management of the Sirex wasp, which is threatening the sustainability of the forestry industry. The Department has also developed criteria and indicators for Sustainable Forest Management, which are being applied in state forests and which set the standards for determining the sustainability of forest management. Further innovations include the development of a forest information system and a fire danger rating system.

8 LINKAGES

8.1 Interdepartmental Linkages

The Department also expends significant effort in liaising with other departments in all spheres of Government, to enhance integrated planning and implementation with all relevant sectors. The principal relationships at national level are as follows:

- The Departments of Agriculture, Environmental Affairs and Tourism, Social Development Labour, Defence, and Education in relation to alien vegetation clearing activities,
- The Departments of Public Service and Administration and National Treasury on corporate (human resources and financial) issues,
- The Departments of Labour, Social Development, Agriculture and Public Works in respect of activities related to poverty reduction and job creation,
- The Departments of Public Enterprises, and Land Affairs in respect of the restructuring of commercial forestry,
- The Department of Environmental Affairs and Tourism in respect of environmental issues, including activities related to water quality management and management of indigenous forests,
- The Departments of Trade and Industry and Agriculture in respect of development issues, particularly Spatial Development Initiatives, and
- The Departments of Provincial and Local Government, Health, Environmental Affairs and Tourism, and Education in respect of water services (water supply and sanitation) issues. These departments, together with DWAF, constitute the national Sanitation Task Team.
- The Department continues to maintain wide-ranging cooperation and interaction with Provincial and Local Governments, particularly in those areas of activity in which constitutional legislative competence is enjoyed by these spheres of Government.
- The Department is taking part in the Governance and Administration cluster, Social cluster and Economic, Investment and Employment cluster and reports quarterly on the progress made regarding the set priorities of Government. It is through these clusters that the Department also cooperates with other departments, which are also involved in working towards the achievement of Government priorities.

8.2 Local government

The Department has links with the local government regarding water supply and sanitation targets. This link is important in that the Department has to ensure that the nationally set targets are met while municipalities have to implement the plans drawn towards meeting the targets. The Department will continue to interface with local government regarding the water and sanitation targets through Masibambane and other forums to ensure that targets are met.



PART C: APPENDICES

Appendix 1

1 SERVICE DELIVERY IMPROVEMENT PROGRAMME FOR 2007/08

The Department of Water Affairs and Forestry is the custodian of South Africa's water and forestry resources. As a sector leader, the Department through this Service Delivery Improvement Plan commits itself to achieve its constitutional obligations towards the people of South Africa through:

- the formulation and implementation of policies governing the sectors of water and forestry,
- ensuring that all South Africans have access to clean potable water and sanitation,
- promoting sustainable, effective and efficient water resources management to ensure sustainable economic and social development, and
- promoting the sustainable management of the country's natural forest resources and commercial forestry for socio-economic benefits.

Through this Service Delivery Improvement Plan DWAF pledges to:

- · aim for excellence in the delivery of services,
- provide high quality and sustainable services that meet with accepted norms and standards.
- respond to requests within specified time frames, and
- annually review and improve service delivery processes that will influence the quality of services.

BATHO PELE COMMITMENT

Response to letters and telephone calls pledge:

- answer 95% of calls to the Department within five rings,
- activate 100% of all staff voicemail facilities when unable to answer the call,

- reply to 80% of complaints or queries done via e-mail and voicemails within 48 hours,
- send letters of acknowledgement for complaints or queries done in writing within five working days from the day of receipt in 80% of cases, and
- send a progress report within 30 working days with full contact details of the person handling the matter.

Keeping appointments

 If any employee of the Department makes an appointment with a customer, the Department of Water Affairs and Forestry guarantees that the employee will keep the appointment at a mutually agreed time unless exceptional circumstances arise.

Payment of invoices

 Pay 90% of all invoices within 30 working days on receipt of correct completed invoices

Guaranteed service standards on DWAF major services

DWAF commits to deliver the following services as per this Service Delivery Improvement Plan

KEY SERVICES	SERVICE BENEFICIARIES	STANDARDS	Mechanisms to remove barriers to increased access to services	Methods for provision of information regarding services	Complaints mechanism (where relevant
Support to municipalities in case of water related emergency situations	Local government SALGA DPLG Public	Respond to 90% of all requests for advice and/or support to municipalities in dealing with emergency incidents related to water supply and sanitation within 24 hours	Overall support to municipalities coordinated through municipal support plans, hands-on support provided in the form of Provincial Support Teams, Technical Assistance Contracts, Project Consolidate Coordinators, tools and guidelines	Ministerial Izimbizo, national toll-free line, Masibambane web-site, national and provincial level monthly-quarterly publications, MIG monthly briefings, pamphlets, awareness campaigns, councillor training programmes	National toll-free line, Izimbizo, water summits, regional one-stop shops, Provincial and District Water Sector Forums and letters to the Department.
Access to dams for recreational purposes	Public	Ensure equitable access to state dams for recreational purposes taking into account safety requirements and zoning of dams for specific activities	Recreational Water Use Regulations developed to facilitate public participation in compilation of Resource Management Plans (RMPs) to ensure equitable access to state dams Developed a Memorandum of Agreement with Swimming South Africa to support awareness campaign to public for safe and equitable access to state dams	Recreational Water Use (RWU) manual on DWAF internet website	
Access to state forests	Public	Ensure approval or refusal of forestry permits for activities in state forests within 30 days of receiving completed application	Website populated with RDM related information Posters, brochures and toolkit developed and training given to regional office staff.	Awareness raising through pamphlets, brochures and leaflets, information sessions, workshops and radio talks	NFAC advice given to the Minister acted upon Ministerial enquiries responded to, acted upon Complaints boxes in regions

KEY SERVICES	SERVICE BENEFICIARIES	STANDARDS	Mechanisms to remove barriers to increased access to services	Methods for provision of information regarding services	Complaints mechanism (where relevant
Sale of timber	Public Forestry Enterprises	Ensure fair and transparent procedures for the sale of timber from state forests in support of	Speedy adjudication of timber sales tenders	Advertising of tenders in the Government Gazette, newspapers as well as local distribution. Transparency of tendered prices	Call centre and letters
Issuing licenses: Water	Farmers, mines, forestry, municipalities, water boards and industries.	Accept or decline 70% of water use licence applications within six months from date of receipt of a correct and completed application: Inform applicants within one month of receiving licence application if further information is required	Streamline the process of water use authorisation through assigning internal responsibilities and timeframes for assessment, coupled to a tracking system. Developing user-friendly licence assessment guidelines and building internal capacity. Developing external licence application information guidelines	Make water use licence application guidelines available to applicants through regional offices. Prompt responses to queries relating to processing of licence applications	Water Tribunal
Emergency intervention:	Local Government Public	Support emergency fire fighting through the Working on Fire Campaign.	DWAF membership of aerial fire fighting associations in some provinces.	Fire-plans are transparent documents	-
water pollution incidents		Take action within 24 hours from being notified of significant water pollution incidents.	Fire prevention and suppression measures taken up in fire-plans		
Provision of raw water	Water users	Provide raw water at agreed level of assurance	Posters, brochures and toolkit developed and training given to regional office staff		Cases referred by affected parties to the Water Tribunal and adjudicated by the Tribunal

KEY SERVICES	SERVICE BENEFICIARIES	STANDARDS	Mechanisms to remove barriers to increased access to services	Methods for provision of information regarding services	Complaints mechanism (where relevant
Support grants/subsidy to resource poor farmers	HDI farmers	Provide financial assistance on request by resource poor farmers if funds are available for: grants for capital cost for construction and/or upgrading of irrigation schemes subsidies on operation and maintenance of waterworks and water resource management subsidies/grants for acquiring water allocations for irrigation; viability studies and investigations on irrigation schemes; training of management committees of Water User Associations or other approved legal entities; rain-water tanks for family food production and other productive uses	The regulations to support resource poor farmers have been drafted and require the approval of the Director General prior to publishing for comments. Once comments are received they will be considered and forwarded to Parliament for final approval	The service provided will be marketed via the regional offices and the Coordinating Council for Agricultural Water. WUA and CMAs will also be used to market the grant offered.	



Appendix 2

2 ASSET MANAGEMENT STRATEGY

An Asset Management Strategy that was developed in March 2006 is being implemented to comply with all of the National Treasury's requirements and GAAP and re-valuate all of the Department's fixed assets.

A Project Charter has also been approved for the Enterprise Wide Asset Management. The goal is to implement formal asset management throughout the Department by December 2007. The objectives of the project are to:

compile a comprehensive and accurate asset management system; enable the
Department to use the system as a decision support mechanism; provide a basis
from which the assets will be managed optimally over its entire lifespan; provide a
basis from which the cost of ownership can be determined; support the sustainability
of current and new schemes and form an accurate basis from which raw water price
determination can be done.

Appendix 3

3 CAPITAL INVESTMENT, MAINTENANCE AND ASSET MANAGEMENT PLANS

3.1 SUMMARY OF PAYMENTS FOR CAPITAL ASSETS

		Summ	nary of Payments	for Capital Assets				
Payments	Adjusted	Madisus town as addition at the state of the						
R thousand		Audited outco	me	appropriation	Medium-term expenditure estimate			
n thousand	2003/04	2004/05	2005/06	2006/07	2007/08	2008/09	2009/10	
Buildings and other fixed structures	372,790	344,174	381,115	139,899	23,625	133,298	137,129	
Buildings	-	1,452	5,178	2,957	3.190	3.342	3,532	
Other fixed structures	372,790	342,722	375,937	136,942	20,435	129,956	133,597	
Machinery and Equipment	33,812	49,454	35,363	107,486	74.352	79,024	83,696	
Transport Equipment	-	-	-	-	-	-	-	
Other Machinery and Equipment	33,812	49,454	35,363	107,486	74,352	79,024	83,696	
Cultivated assets	-	90	30	-	-	-	-	
Software and other intangible assets	-	11,340	13,463	7,612	2,499	2,985	3,142	
Land and subsoil	1,231	-	-	-	-	-	-	
Total payments for capital assets	407,833	405,058	429,971	254,997	100,476	215,307	223,967	

Appendix 4

4 INFORMATION TECHNOLOGY ACQUISITION PLAN

TASK AREA	ACQUISITION	EXPECTED OUTCOME	ESTIMATED COST (VAT EXCLUDED) 2007
IT Operations and Infrastructure	Overall IT support in IT applications, operations and infrastructure support through renewal of Arivia contract	Managing IT support during the handover period	R154 million per annum: increase target date March 2008
	Three to six months of hand over from Arivia to new outsourcing partner(s)		R35 million (funding expected from business and CFO)
IT Operations and Infrastructure	IT Security Infrastructure	Increase system availability for all applications and network environment. Ensure that security vulnerabilities and threats in the environment are eliminated and information and data protection is high.	R2 million
	Security Audit Trail, additional disk space and tracing software		R1.3 million
IT finance and administration	Asset Management System	End to end management of assets and total cost of ownership	R1.5 million
IT Operations and infrastructure	Business Continuity Management and disaster recovery strategy for the enterprise	Implementation of disaster recovery and business continuity for class A and B to increase system availability and ensure business continuity in an event of a disaster	R2.7 million
IT Operations and infrastructure	System Monitoring Tools for applications, databases, operating systems and networks	Increase availability of systems and applications through proactive monitoring of servers	R2.4 million
IT Operations and infrastructure	Access control systems, unlimited power supplies, air conditioning and cleaning up of cabling	Increase availability of systems and security where there is critical computer equipment and IT facilities (such as head office server rooms and regional server rooms)	R2.2 million

TASK AREA	ACQUISITION	EXPECTED OUTCOME	ESTIMATED COST (VAT EXCLUDED) 2007
IT Operations	Implementation of best practices and monitoring	Ensure the environment is compliant with legislation and IT standards and enforce proper management and usage of IT assets	R230 000
IT Operations	Server optimisation	Consolidation and replacement of servers and backups to enable a centralised environment that will make support efficient and increase availability of application and systems	R2.3 million
IT Operations and infrastructure	Local Area Network (LAN) Assessment	Identify and implement LAN requirements both in head office and regions to increase access to all systems on the network. This will increase availability and reliability	R650 000
	LAN Upgrade and implementation of recommendations		R1.2 million
Customer Relationship Management, IT Operations and Infrastructure	Service Desk tools and telephony infrastructure (such as. PABX that can be integrated to the service desk tools)	Improve customer support and management of incidents and problems more effectively through a DWAF centralised service desk	R4 million