



DEPARTMENT OF WATER AND SANITATION

- APPLICATIONS** : Centre: Durban Please forward your application quoting the reference number to The Provincial Head: KwaZulu-Natal, Department of Water and Sanitation. P.O. Box 1018, Durban, 4000 or hand-deliver to 88 Joe Slovo Street (previously Field Street), Southern Life Building, 9th Floor, Durban. **For attention:** The Manager (Human Resources)
- CLOSING DATE** : 08 June 2018 TIME: 16h00
- POST** : INFORMATION TECHNOLOGY TECHNICIAN X2 POSTS REF NO: 080618/08
- BRANCH** : OPERATIONAL INTEGRATION KZN, DIV: INFORMATION TECHNOLOGY
- SALARY** : R334 545 per annum (salary level 9)
- CENTRE** : Durban
- REQUIREMENTS** : A National Diploma or Degree in Information Technology. Three(3) years appropriate experience in IT. Certification in the following will be an added advantage: Certified Microsoft Engineer, Microsoft Certified Solutions Associate (MCSA) or Microsoft Certified Solutions Expert (MCSE). A+ and Network+ certification is required. Knowledge of Windows 7; Windows 8; Window 10; MS Office 2010, 2013 and Office 365; Symantec Ant-virus; Microsoft MS; Transversal systems (Persal, BAS and LOGIS) and ITIL will serve as an advantage. Applicants must have a valid driver's license (Certified copy must be attached) and be willing to travel to various remote sites and offices. Competences: An in-depth knowledge of client server IT environment. Leadership qualities as well as strong customer service and interpersonal skills. Good computer knowledge and skills (Ms Word, Excel and PowerPoint). Ability to work under pressure. Good communication skills (verbal and written). Exposure to different business application platforms.
- DUTIES** : Manage calls logged on the call management systems. Provision of end-user support with regards to hardware, software and network connectivity. Ensure that all IT policies, norms and standards are enforced. Perform quality control for the Local Area Network (LAN). Perform installation, maintenance and upgrading of computer hardware as second fault-finding identification. Install and upgrade software applications not performed by resources from the outsourced partner. Provide and maintain internet and e-mail client services. Ensure that antivirus software signature and operating systems patches are up-to-date. Initiate and co-ordinate the change control procedures. Provide technical input for training and development of computer end-user skills. Perform routine back-up for all the available servers. Compile monthly performance reports. The appointees will be expected to perform overtime and standby duties when necessary as well as assist the Deputy Director: Regional Information Systems Support with all IT related tasks.
- ENQUIRIES** : Mr P Buthelezi, Tel 031 336 2700