



water & sanitation

Department:
Water and Sanitation
REPUBLIC OF SOUTH AFRICA

DEPARTMENT OF WATER AND SANITATION
CLOSING DATE: 30 May 2025

NOTE: Interested applicants must submit their applications via the online link <https://erecruitment.dws.gov.za/>. Other related documentation such as copies of qualifications, identity document, driver's license etc need not to accompany the application when applying for a post as such documentation must only be produced by shortlisted candidates during the interview date in line with DPSA circular 19 of 2022. With reference to applicants bearing professional or occupational registration, fields provided in Part B on the online Z83 must be completed as these fields are regarded as compulsory.. Failure to complete or disclose all required information will automatically disqualify the applicant. No late, applications will be accepted. Shortlisted candidates will be subjected to suitability checks (SAQA verification, reference checks criminal and credit checks). SAQA evaluation certificate must accompany foreign qualification/s (only when shortlisted). Applications that do not comply with the above-mentioned requirements will not be considered. All shortlisted candidates pertaining to Senior Management Services (SMS) posts will be subjected to a technical and competency assessment and a pre-entry certificate obtained from the National School of government is required prior to the appointment. Candidates will be required to complete a financial disclosure form and undergo a security clearance. Foreigners or dual citizenship holders must provide a police clearance certificate from country of origin (only when shortlisted). The Department of Water Sanitation is an equal opportunity employer. In the filling of vacant posts, the objectives of section 195 (1) (i) of the Constitution of South Africa, 1996 (Act No: 108 of 1996) the Employment Equity imperatives as defined by the Employment Equity Act, 1998 (Act No: 55 of 1998) and relevant Human Resources policies of the Department will be taken into consideration. Correspondence will be limited to short-listed candidates only. If you do not hear from us within three (3) months of this advertisement, please accept that your application has been unsuccessful. Faxed applications will not be considered. The department reserves the right not to fill these positions. Women and persons with disabilities are encouraged to apply and preference will be given to the EE Targets.

POST: DIRECTOR: ICT INFRASTRUCTURE AND OPERATIONS REF NO: 300525/01

BRANCH: CORPORATE SUPPORT SERVICES DIR: INFORMATION TECHNOLOGY

SALARY: R1 216 824 per annum (All-inclusive salary package)

CENTRE: Pretoria Head Office

REQUIREMENTS: A Bachelor's degree at NQF level 7 qualification in Information Technology, computer science or relevant qualification. ITIL/CobIT 5 or 2019 certification or advanced ITIL certification will be an added advantage. Five (5) to ten (10) years' experience at middle management or at a specialist level in infrastructure and operations or IT service management (ITSM). Knowledge of strategic capability and leadership. Understanding of programme and project management. Knowledge of financial management and change management. Understanding of service delivery innovation. Problem solving and analysis. People management and empowerment. Client orientation and customer focus. Excellent communication skills both (verbal and written). Accountability and ethical conduct.

DUTIES: Manage ICT operations (provides ICT and end-user support function to Head Office and Regional Offices for the DWS's standard hardware, software and voice/data network solutions). Manage ICT infrastructure (implement innovative, differentiating ICT infrastructure, administers and maintains information technology systems. Manage EUC security operations (responsible for installation, and life-cycle management of ICT assets, manage customer relations). Provide IT service management services (service desk, incident and change management, and service level management) Management of the Infrastructure and Operations resources, monitoring, evaluation and reporting on key IT operational matrices. Ensure compliance and mitigate infrastructure and IT operational risks. Ensure that IT infrastructure is deployed and utilized efficiently. Implementation of targeted communications network interventions.

ENQUIRIES: Mr. A Kekana, Tel No: 012 336 8701

APPLICATIONS: All applications to be submitted online on the following link: <https://erecruitment.dws.gov.za/>